



# Cleveland City Council

Cleveland City Hall, Room  
216  
601 Lakeside Avenue, N.E.  
Cleveland, OH 44114

## Legislation Details

**File #:** 367-2026      **Version:** 1      **Name:**  
**Type:** Emergency Ordinance      **Status:** Passed  
**File created:** 3/20/2026      **In control:** City Council  
**On agenda:** 3/30/2026      **Final action:** 3/30/2026  
**Enactment date:** 3/30/2026      **Enactment #:**  
**Effective date:**

**Title:** AN EMERGENCY ORDINANCE Authorizing the Director of Innovation and Technology to enter into one or more contracts with United Way of Greater Cleveland to provide answering services to route 3-1-1 calls, for the Department of Innovation and Technology, for a period of one year beginning April 1, 2026, with two one-year options to renew exercisable by the Director of Innovation and Technology.

**Sponsors:** Blaine A. Griffin, By Departmental Request

**Indexes:** CONTRACTS, INNOVATION AND TECHNOLOGY DEPARTMENT, UNITED WAY OF GREATER CLEVELAND

**Code sections:**

**Attachments:** 1. 367-2026 K w United Way to handle 311 calls after hours, 2. 367-2026 Amend 367-2026, 3. 367-2026-as amended-desk copy-Final

Date	Ver.	Action By	Action	Result
3/30/2026	1	City Council	approved as amended	Pass
3/30/2026	1	Finance, Diversity, Equity and Inclusion Committee		
3/23/2026	1	City Council	read and referred to administrative review	