



# Cleveland City Council

Cleveland City Hall, Room  
216  
601 Lakeside Avenue, N.E.  
Cleveland, OH 44114

## Legislation Details (With Text)

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**File #:** 944-2021      **Version:** 1      **Name:**  
**Type:** Emergency Ordinance      **Status:** Passed  
**File created:** 10/22/2021      **In control:** City Council  
**On agenda:** 11/8/2021      **Final action:** 11/8/2021  
**Enactment date:**      **Enactment #:**  
**Effective date:**

**Title:** AN EMERGENCY ORDINANCE Authorizing the Director of Finance, on behalf of the Clerk of the Cleveland Municipal Court, to employ one or more professional consultants, vendors, or computer software developers to acquire one or more software licenses and other related professional services to upgrade, design, develop, and maintain the phone system for the Cleveland Municipal Court, including the Interactive Voice Response and Call Center functions.

**Sponsors:** Kevin J. Kelley, By Departmental Request

**Indexes:**

**Code sections:**

**Attachments:** 1. 944-2021-Prof Serv upgrade phone system for Municipal Court, 2. 944-2021 Exec. Summary - Muni Court Phone call center software upgrade

Date	Ver.	Action By	Action	Result
11/8/2021	1	City Council	approved	Pass
10/25/2021	1	City Council	read and referred to administrative review	

AN EMERGENCY ORDINANCE Authorizing the Director of Finance, on behalf of the Clerk of the Cleveland Municipal Court, to employ one or more professional consultants, vendors, or computer software developers to acquire one or more software licenses and other related professional services to upgrade, design, develop, and maintain the phone system for the Cleveland Municipal Court, including the Interactive Voice Response and Call Center functions.