



# Cleveland City Council

Cleveland City Hall, Room  
216  
601 Lakeside Avenue, N.E.  
Cleveland, OH 44114

## Legislation Details (With Text)

**File #:** 1275-2023    **Version:** 1    **Name:**  
**Type:** Emergency Ordinance    **Status:** Passed  
**File created:** 11/9/2023    **In control:** City Council  
**On agenda:** 11/27/2023    **Final action:** 11/27/2023  
**Enactment date:** 11/27/2023    **Enactment #:**  
**Effective date:** 11/28/2023

**Title:** AN EMERGENCY ORDINANCE Authorizing the Director of Port Control to enter into one or more contracts with Airports Council International for professional services necessary to provide customer service satisfaction surveys, data collection, reporting and benchmarking, and similar services, for a period of one year, with three one-year options to renew, exercisable by the Director of Port Control.

**Sponsors:** Kerry McCormack, Blaine A. Griffin, By Departmental Request

**Indexes:** PORT CONTROL DEPARTMENT, PROFESSIONAL SERVICES CONTRACTS, SURVEYS

**Code sections:**

**Attachments:** 1. 1275-2023-K w Airports Council International, 2. 1275-2023 Executive Summary, 3. Final Version - City Record Dec.8, 2023 Page 137

Date	Ver.	Action By	Action	Result
11/27/2023	1	City Council	approved	Pass
11/13/2023	1	City Council	read and referred to administrative review	

AN EMERGENCY ORDINANCE Authorizing the Director of Port Control to enter into one or more contracts with Airports Council International for professional services necessary to provide customer service satisfaction surveys, data collection, reporting and benchmarking, and similar services, for a period of one year, with three one-year options to renew, exercisable by the Director of Port Control.