November 30, 2020

Dear Public Official:

On October 15, 2008, in Case No. 07-829-GA-AIR, the Public Utilities Commission of Ohio (PUCO) approved Dominion Energy Ohio's (Dominion) use of an automatic adjustment mechanism, known as the AMR Cost Recovery Charge, to allow Dominion to recover certain costs associated with deploying Automated Meter Reading (AMR) technology throughout its service territory. AMR technology enables Dominion to read customer meters monthly, which eliminates the need for estimated customer bills and improves usage information for budget billing purposes. Dominion is required to file an annual application with the PUCO seeking approval of an adjustment to the AMR Cost Recovery Charge to recover the specific AMR-related costs incurred by Dominion during the previous calendar year.

On November 30, 2020, Dominion notified the PUCO that it will file an application in Case No. 20-1624-GA-RDR in February, 2021 to amend the AMR Cost Recovery Charge (the November 30, 2020 pre-filing notice). As required by the PUCO, the November 30, 2020 pre-filing notice contained estimated schedules of AMR costs incurred for the year ended December 31, 2020. In addition, pursuant to the notice requirements of Ohio Revised Code 4909.43, Dominion is providing this notice to you in advance of its anticipated filing of the annual AMR Cost Recovery Charge Application.

In its November 30, 2020 pre-filing notice, Dominion estimated that its Application will seek an AMR Cost Recovery Charge credit of (\$0.01) per month per customer based on the estimated schedules for AMR costs incurred by Dominion during calendar year 2020. The current AMR Cost Recovery Charge is \$0.02 per month per customer. The estimated rate and associated schedules in the November 30, 2020 pre-filing notice are based on information that will be updated with actual data in the upcoming Application. As such, the final AMR Cost Recovery Charge requested by Dominion in its Application and/or ultimately approved by the PUCO may differ from the estimated AMR Cost Recovery Charge included in this notice. An amended charge will not be implemented until the PUCO analyzes and audits the schedules contained in the filing and approves a charge based on its review.

Dominion's addition of AMR technology enables Dominion to continue providing safe and reliable natural gas service to our more than one million customers. We appreciate the opportunity to serve your community and look forward to answering any questions you may have regarding this notice. If you have any questions or need more information, please contact me at Tracy A. Oliver@dominionenergy.com or (216) 401-2820, or your local affairs representative - Kyle Miller at Kyle D.Miller@dominionenergy.com or (216) 210-5581, Tracy Stevens at Tracy. W. Stevens@dominionenergy.com or (330) 204-0922, or Peggy Ehora at the state of the state Peggy.A.Ehora@dominionenergy.com or (419) 235-8557. Here with the second in the second and the second in the secon

distinct lightness of the rick of the rick of the control of the college of the Cost Rate of Change idelitektir iliş irelike, Ar birgariya eleşirin içi ala biraş bişarkılırını ilk 200 ilyişkir debibir dik the selection made on the entire of the

Sincerely,

and a blacember of the construction of the second construction of the secon Tracy, A. Oliver of fraction of the provention of the control of t

Director, DEO Media and Local Affairs

NOTICE OF FILING NEW PIR ADJUSTMENT CASE: PUCO Case No. 20-1625-GA-RDR

Dear Public Official:

On October 15, 2008, the Public Utilities Commission of Ohio (PUCO) approved an increase in Dominion Energy Ohio's (Dominion) rates and charges for service. In its order authorizing the increase, the PUCO also approved a tariff to recover certain costs associated with a pipeline infrastructure replacement (PIR) program and approved Dominion's request to assume ownership of, and responsibility for, curb-to-meter service lines as Dominion repairs or replaces them. At that time, the PIR Cost Recovery Charge was set to zero. The PUCO approved Dominion's initial adjustment to the PIR Cost Recovery Charge on December 16, 2009.

Modifications to DEO's PIR program approved by the PUCO on August 3, 2011, included the transition from a fiscal-year to a calendar-year basis for PIR Cost Recovery Charge adjustment filings. The PUCO approved continuance of the PIR program on September 14, 2016, in Case No. 15-0362-GA-ALT.

On November 30, 2020, Dominion notified the PUCO that it will file an application in February 2021 to amend the PIR Cost Recovery Charge. As required by the PUCO, Dominion has filed a pre-filing notice containing estimated schedules for costs that will be incurred for the calendar year ending December 31, 2020. No charge will be implemented until the PUCO has analyzed and audited the schedules contained in the February filing and approves charges based on its review. That process is not expected to be completed until the second quarter of 2021.

Dominion has estimated the levels of the PIR Cost Recovery Charge based upon an allocation of the estimated program costs, as approved by the PUCO. Because the pre-filing notice is based on information that will be updated with actual data in the February application, the final rates approved by the PUCO may differ from the estimated rates shown below. The PIR Cost Recovery Charge for the General Sales Service - Residential, General Sales Service - Nonresidential, Energy Choice Transportation Service - Residential, and Energy Choice Transportation Service - Nonresidential rate schedules is capped at \$14.74 per month plus or minus any applicable reconciliation of costs recoverable and costs actually recovered associated with the rate currently in effect, as approved by the PUCO. The estimated rates for each rate schedule are shown in the table below. The estimated rates take into account an estimated reconciliation adjustment, which may change when the February application is filed.

Public Officials Letter November 30, 2020

	Current Rate	Estimated Rate
General Sales Service - Residential and General Sales Service - Nonresidential	\$13.45 per month	\$15.08 per month
Energy Choice Transportation Service - Residential and Energy Choice Transportation Service - Nonresidential	\$13.45 per month	\$15.08 per month
Large Volume General Sales Service and Large Volume Energy Choice Transportation Service	\$68.32 per month	\$70.56 per month
General Transportation Service and Transportation Service for Schools	\$565.38 per month	\$623.40 per month
Daily Transportation Service	\$0.0567 per Mcf, up to \$1,000 per month	\$0.0585 per Mcf, up to \$1,000 per month

Dominion's replacement of older vintage pipelines and its ongoing investment in pipeline infrastructure will enable us to continue providing safe and reliable natural gas service to our more than one million customers. Because Dominion is now responsible for curb-to-meter service lines, customers no longer face the prospect of large unanticipated outlays for repairing those lines should it become necessary. We appreciate the opportunity to serve your community and look forward to answering any questions you may have regarding this notice. If you have any questions or need more information, please contact me at Tracy.A.Oliver@dominionenergy.com or (216) 401-2820, or your local affairs representative — Kyle Miller at Kyle.D.Miller@dominionenergy.com or (216) 210-5581, Tracy Stevens at Tracy.W.Stevens@dominionenergy.com or (330) 204-0922, or Peggy Ehora at Peggy.A.Ehora@dominionenergy.com or (419) 235-8557.

Sincerely,

Tracy A. Oliver

Tracy Oliver

Director, DEO Media and Local Affairs