

Department of Port Control

Ord. No.: 1399-18

Division: ITS

Executive Summary

The Department of Port Control is requesting authority to exercise the second option to renew the contract with SoundCom Systems authorized by Ordinance No. 1028-16, passed October 24, 2016, for professional services necessary to maintain and support the audio paging sound system for the Department of Port Control.

Background/Purpose:

On October 24, 2016, the Cleveland City Council adopted Ordinance 1028-16 authorizing professional services for the Department of Port Control. The Department entered into a contract with SoundCom Systems, LLC for a period of one year with three-one year options to renew for these services.

Ordinance 1028-16 provides that the second of the three-year options to renew shall be exercised with additional legislative authority. The Department is desirous of exercising the option.

Scope of Work:

To provide preventive maintenance and support of the IED audio paging/sound system through SoundCom Systems, LLC as was implemented as a component of the Converged Communications project for the Department of Port Control. This contract includes all Service Calls and All Parts required to maintain and support the Department of Port Control's IED paging/sound system. The scope of services required is outside the Department's current ability to implement using in-house resources.

Justification/Urgency:

The Converged Communications Project encompassed several information technology systems that are critical to meeting the organization's strategic goals including flight and baggage display systems, audio and visual paging systems, network and telephony infrastructure, and safety and service systems that support airport operations at Cleveland Hopkins International Airport. The IED audio paging/sound system enhancements allow the Department of Port Control to continue to provide high-quality customer service and ensure a safe travel environment for the traveling public. The Department of Port Control uses the IED paging/sound system to provide public and emergency announcements to the traveling public and airport employees as well as background music throughout the airport terminal. The Department of Port Control's IED paging/sound system is also used by the airlines to provide audio announcements regarding flight, gate, bag claim and other important travel information to their customers.

Anticipated Cost:

N/A

Schedule or Term of Contract:

One year, with three one-year options to renew.

Current Vendors/Contracts:

SoundCom Systems
227 Depot Street
Cleveland, OH 44017

# of Employees	# of Women	# of Minorities	Cleveland Residents
190	7	33	13