CITY OF CLEVELAND
Mayor Justin M. Bibb
PUBLIC HEALTH

Home for Every Neighbor

Update to City Council Health & Human Services Committee
October 5, 2026

Home for Every Neighbor by the Numbers:

- 225 participants housed directly from the street (H4EN has been a pathway to housing for 239 people)
  - *We have worked at 77 campsites across the City of Cleveland*
    - H4EN has housed at least one person from every single ward in the City of Cleveland
    - 41 people housed to date in 2026
    - 21 people on track to be housed in the next two weeks
- Average length of time between intake and move-in date: 11 calendar days
- 75% of H4EN participants were unhoused for a year or longer
- Significant reduction in the unsheltered population across the City of Cleveland
  - *Virtual elimination of long-term campsites*
- H4EN is now able to respond to outreach/housing requests quickly
  - *E.g. 79th & Cedar & Belmont Park (W. 116th & Belmont)*

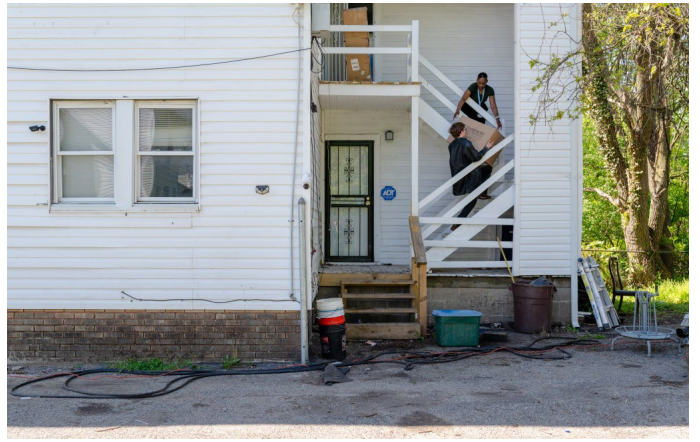
Housing in Just the Beginning

Intensive Supportive Services

- Once a participant moves into their unit, they meet regularly with their housing navigator:
  - *For the first 60 days: Weekly in-person visits*
  - *For days 61 -180: Bi-Weekly in-person visits*
  - *For days 181-365: Monthly in-person visits*
- Navigator presence allows H4EN to address stabilization issues, neighborhoods concerns, and landlord issues immediately and effectively.

Service Delivery Benchmarks

- Within the first 90 days…
  - *Obtain state issued ID, Birth Certificate and Social Security Card*
- Within the six months…
  - *Participants should be linked with the appropriate mental health, SUD, peer support and medical resources.*
  - *Participants should be signed up for medical insurance*
  - *Participants should be connected to income (benefits, disability, employment, etc.)*
  - *Participants should develop a post-H4EN housing plan*

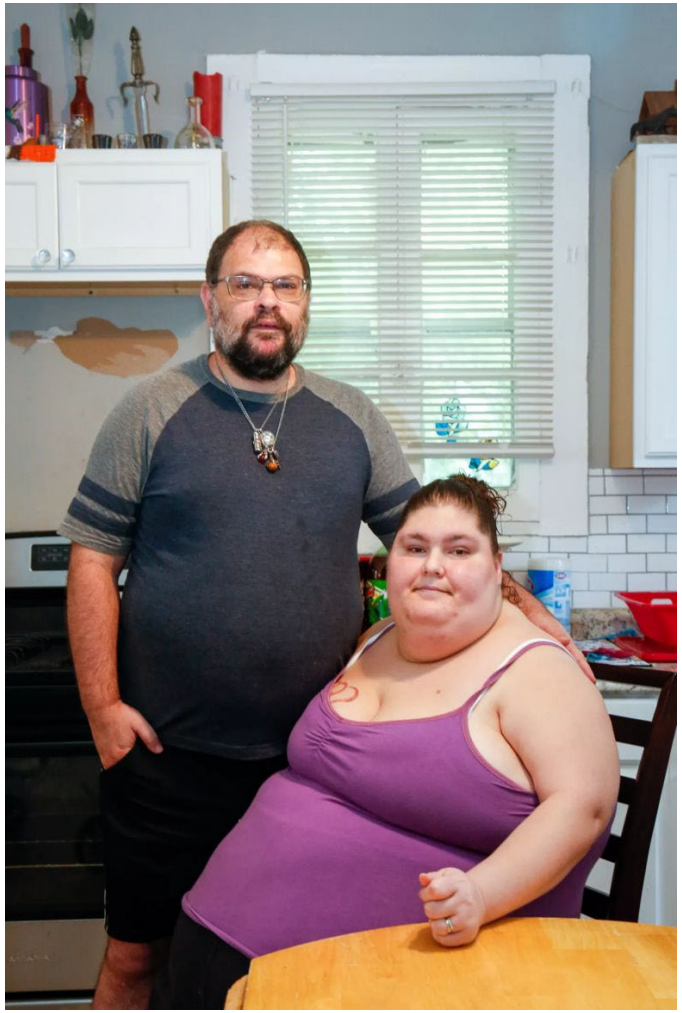


Program Outcomes:

- 159 Participants have exited or graduated from H4EN:
  - *35% Transferred to PSH or CMHA voucher*
  - *18% Secured other transitional housing solutions*
  - *10% Self-Resolved*
- Services Provided:
  - *87% of participants obtained documentation (ID, BC, SS Card)*
  - *78% or participants have obtained medical insurance*
- Connections to Care:
  - *84% of participants connected to medical, behavioral health, or peer support*
  - *40% of participants engaged in workforce development and/or employment*
  - *Over 10 animals connected to veterinary and pet care services*

Housing Supply and Landlord Engagement

- 27 property management firms/landlords are currently engaged with H4EN:
  - *51% of landlords and firms have multiple units with H4EN*
  - *Over 200 units made available*
- Expanding Unit Options:
  - *Clark-Fulton: 8.8% of units; Buckeye-Shaker: 7.4% of units; Brooklyn Centre: 4.4% of units*
- Average Rent Cost:
  - *1 BDR: $1,100; 2 BDR: $1,300*
- Holding Bad Actors Accountable:
  - Housing agencies share information regarding landlord responsiveness & performance
  - Code violations & regulatory incompliance are caught early and firms are assisted to address
  - Participants are connected to legal and tenant advocacy resources, where appropriate

The Future of Home for Every Neighbor

- Continued Encampment Engagement
- Intentional Outreach Through Partnerships to Target Sub-populations
  - *A Place 4 Me*
  - *LGBT Center*
- Winter Preparation
  - *Seasonal Shelter & Continued Housing Work*