C OF C 125-174

Ordinance No. 598-2026

By Council Members Kazy and Griffin (by departmental request)

AN EMERGENCY ORDINANCE

Authorizing the Director of Public Utilities to exercise the second option to renew Contract No. CT 2002-PS 2024-277 with Kyndryl, Inc. to provide professional services for hosting and hosting support of the Oracle Customer Care and Billing System.

WHEREAS, under the authority of Ordinance No. 534-2022, passed June 6, 2022, the Director of Public Utilities entered into Contract No. CT 2002-PS 2024-277 with Kyndryl, Inc. to provide professional services for hosting and hosting support of the Oracle Customer Care and Billing System; and

WHEREAS, Ordinance No. 534-2022 requires additional legislation to exercise the second option to renew; and

WHEREAS, the first option to renew was authorized under Ordinance No. 1118-2021, passed December 6, 2021; and

WHEREAS, this ordinance constitutes an emergency measure providing for the usual daily operation of a municipal department; now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF CLEVELAND:

Section 1. That the Director of Public Utilities is authorized to exercise the second option to renew Contract No. CT 2002- PS 2024-277 with Kyndryl, Inc. to provide professional services for hosting and hosting support of the Oracle Customer Care and Billing System, at an estimated cost of $684,880.00. This ordinance constitutes the additional legislative authority required by Ordinance No. 534-2022 to exercise this option. (RQS 2002, RLA 2026-53)

Section 2. That this ordinance is declared to be an emergency measure and, provided it receives the affirmative vote of two-thirds of all the members elected to Council, it shall take effect and be in force immediately upon its passage and approval by the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

AG:uo
5-11-26

FOR: Director Keane

Ord. No. 598-2026

By Council Members Kazy and Griffin (by departmental request)

AN EMERGENCY ORDINANCE

Authorizing the Director of Public Utilities to exercise the second option to renew Contract No. CT 2002-PS 2024-277 with Kyndryl, Inc. to provide professional services for hosting and hosting support of the Oracle Customer Care and Billing System.

READ FIRST TIME on MAY 11, 2026 **REPORTS**
and referred to DIRECTORS of Public Utilities, Finance, and Law;
COMMITTEES on Utilities, Finance, Diversity, Equity and Inclusion

CITY CLERK

READ SECOND TIME

CITY CLERK

READ THIRD TIME

PRESIDENT

CITY CLERK

APPROVED

MAYOR

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REPORT
after second Reading

PASSAGE RECOMMENDED BY COMMITTEE ON
UTILITIES

FILED WITH COMMITTEE

PASSAGE RECOMMENDED BY COMMITTEE ON
FINANCE, DIVERSITY, EQUITY and INCLUSION

FILED WITH COMMITTEE