Department of Port Control
Request for Legislation

Ordinance No.: 107-2023

Executive Summary

The Department of Port Control is requesting authority to supplement the Codified Ordinances of Cleveland, Ohio, 1976, by enacting a new Section relating to establishing a Customer Facility Charge (CFC) at Cleveland Hopkins International Airport, for on-Airport car rental customers.

Background/Purpose:

The Department of Port Control is requesting authority to assess a Customer Facility Charge (CFC) upon all persons entering into a rental car transaction with an on-airport rental car company, which originates at Cleveland Hopkins International Airport (CLE). The CFC is assessed on a transaction day basis. The assessment of this charge will be pledged to finance the planning, development, and operation of a new Consolidated Rent-A-Car (ConRAC) facility, which will be located adjacent to the existing terminal complex.

Construction of a new ConRAC to CLE will bring multiple benefits to the Airport, the Rent-A-Car concessionaires (RACs), the community, and the customers. A new, integrated ConRAC would:

- Increase the customer experience by giving direct access from CLE's terminal complex to RAC companies. Currently, Airport customers are shuttled to the existing rental car facility located to the north of the Airport.
- Reduce vehicle emissions and roadway wear and tear
- Alleviate traffic congestion
- Create efficiencies between RAC companies
- Free up on-airport properties, which would provide opportunities for further economic development