

# Ordinance No. 1266-2022

**By Council Member Griffin  
(by departmental request)**

## AN EMERGENCY ORDINANCE

Authorizing the Director of Finance to employ one or more professional consultants for after-hours answering services, for the Division of Information Technology and Services, Department of Finance, for a period of one year, with two one-year options to renew, exercisable by the Director of Finance.

WHEREAS, this ordinance constitutes an emergency measure providing for the usual daily operation of a municipal department; now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF CLEVELAND:

Section 1. That the Director of Finance is authorized to employ by contract or contracts one or more consultants or one or more firms of consultants for the purpose of supplementing the regularly employed staff of the several departments of the City of Cleveland in order to provide professional services necessary for after-hours answering services for citywide use, including, but not limited to, providing staffing to answer and route calls received after normal business hours for English and non-speaking English callers, contacting appropriate City staff in emergency situations, and increasing staffing levels to accommodate an increase in call volume due to weather related or other unusual events, for the Division of Information Technology and Services, Department of Finance, for a period of one year, with two one-year options to renew, exercisable by the Director of Finance.

The selection of the consultant or consultants for the services shall be made by the Board of Control on the nomination of the Director of Finance from a list of qualified consultants available for employment as may be determined after a full and complete canvass by the Director of Finance for the purpose of compiling a list. The compensation to be paid for the services shall be fixed by the Board of Control. The contract or contracts authorized shall be prepared by the Director of Law, approved by the Director of Finance, and certified by the Director of Finance.

Section 2. That under Section 108(b) of the Charter, the services authorized by this ordinance may be made through cooperative arrangements with other governmental agencies. The Director of Finance may sign all documents that are necessary for the services, and may enter into one or more contracts with the consultants selected through that cooperative process.

Section 3. That the cost of the contract or contracts authorized shall be paid from Fund No. 70 SF 101. (RQS 1511, RLA 2022-101)

Section 4. That this ordinance is declared to be an emergency measure and, provided it receives the affirmative vote of two-thirds of all the members elected to Council, it shall take effect and be in force immediately upon its passage and approval by the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

