

Department of Port Control

Ordinance No.: 464-2022

Section: Information Technology Services

Executive Summary

The Department of Port Control (“Department”) is requesting to amend Contract No.PS2018-188, with ARINC Inc. to extend the term of the contract one additional year for professional services necessary to provide maintenance, operation and management services for City-owned common use facilities at Cleveland Hopkins International Airport (CLE). ARINC Inc. will also be providing DPC with 5 additional workstations with software and training.

Background/Purpose: This request will provide the Department of Port Control with the needed support to maintain, install, and upgrade CLE’s Common Use Passenger Processing System (CUPPS) in support of the City owned and operated common use gates, ticket counters, and kiosks.

Scope:

This legislation will allow the Department of Port Control to continue the contract with ARINC Inc. for labor and materials necessary to maintain, install and upgrade the CUPPS system. ARINC Inc. has been providing this equipment, service, support and software to Cleveland Hopkins International Airport (CLE) since 2017 under the direction of AVAirPros and is currently under contract to do so.

Justification/Urgency:

To maintain uninterrupted services to the airlines and traveling public at Cleveland Hopkins International Airport it is necessary to allow ARINC Inc. to continue the system support, development, and enhancement of the CUPPS system.

Anticipated Cost:

\$110,824

Schedule or Term of Contract:

One year term

Total number of employees: 1886

Number of employees that are minorities: 434

Number of employees that are women: 509

Number of employees that are City of

Cleveland residents: 0