

Department of Port Control

Ordinance No.: 510-2020

Information Technology Services

EXECUTIVE SUMMARY

The Department of Port Control is requesting authority to exercise the second option to renew Contract No. PS 2018-188 with ARINC, Inc. to provide maintenance, operation and management services for City-owned common use facilities at Cleveland Hopkins International Airport.

Background/Purpose:

This request will provide the Department of Port Control with the needed support to maintain, install, and upgrade the Common Use Passenger Processing System (CUPPS) in support of the City owned and operated common use gates, ticket counters, and kiosks.

Scope of Work:

This legislation will allow the Department of Port Control to enter into a contract for labor and materials necessary to maintain, install and upgrade the CUPPS system. ARINC Inc. has been providing this equipment, service, support and software to Cleveland Hopkins International Airport (CLE) and is currently under contract to do so.

Justification/Urgency:

To maintain uninterrupted services to the airlines and traveling public at Cleveland Hopkins International Airport it is necessary to allow ARINC Inc. to continue the system support, development, and enhancement of the CUPPS system.

Anticipated cost: N/A

Schedule or Term of Contract:

One year with three one-year options to renew. The Department is requesting authority to exercise the second option to renew.

Current Vendors/Contracts:

Vendor Name	City Contract #
ARINC Incorporated	PS2018*188