

# Ordinance No. 1248-2024

By Council Members Kazy and Griffin  
(by departmental request)

## AN EMERGENCY ORDINANCE

Authorizing the Director of Public Utilities to exercise the second option to renew Contract No. PS 2023-0050 with Utility Solutions Partners, LLC to provide Oracle Customer Care and Billing managed services for the Department of Public Utilities and for a computing environment for its support and other related systems.

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WHEREAS, under the authority of Ordinance No. 534-2022, passed June 6, 2022, the Director of Public Utilities entered into Contract No. PS 2023-0050 with Utility Solutions Partners, LLC to provide Oracle Customer Care and Billing managed services for the Department of Public Utilities and for a computing environment for its support and other related systems; and

WHEREAS, Ordinance No. 534-2022 requires further legislation before exercising the second option to renew on this contract; and

WHEREAS, this ordinance constitutes an emergency measure providing for the usual daily operation of a municipal department; now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF CLEVELAND:

Section 1. That the Director of Public Utilities is authorized to exercise the second option to renew Contract No. PS 2023-0050 with Utility Solutions Partners, LLC to provide Oracle Customer Care and Billing managed services for the Department of Public Utilities and for a computing environment for its support and other related systems. This ordinance constitutes the additional legislative authority required by Ordinance No. 534-2022 to exercise this option. (RQS 2002, RLA 2022-31)

Section 2. That this ordinance is declared to be an emergency measure and, provided it receives the affirmative vote of two-thirds of all the members elected to Council, it shall take effect and be in force immediately upon its passage and approval by the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

LH:nl  
11-18-2024  
FOR: Director Keane

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REPORT  
after second Reading

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**READ FIRST TIME on NOVEMBER 18, 2024** **REPORTS**  
**and referred to DIRECTORS of Public Utilities, Finance, Law;**  
**COMMITTEES on Utilities, Finance Diversity Equity and Inclusion**

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CITY CLERK

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READ SECOND TIME

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CITY CLERK

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READ THIRD TIME

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PRESIDENT

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CITY CLERK

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APPROVED

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MAYOR

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PASSAGE RECOMMENDED BY  
COMMITTEE ON  
UTILITIES

FILED WITH COMMITTEE

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PASSAGE RECOMMENDED BY  
COMMITTEE ON  
FINANCE, DIVERSITY, EQUITY  
and INCLUSION

FILED WITH COMMITTEE

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