

## Department of Port Control

Ordinance No.: 1274– 2023

### EXECUTIVE SUMMARY

The Department of Port Control (Department) is requesting authority to exercise the first and only option to renew, Lease By Way of Concession Agreement No. LS 2019-015 with Alclear, LLC, dba CLEAR for the continuance of the operation and maintenance of up to fifteen kiosks, located at the security checkpoints, and for administrative support space at Cleveland Hopkins International Airport.

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#### **Background/Purpose:**

The Department and CLEAR entered into a Lease by Way of Concession Agreement No. LS 2019\*015, under the authority of City Ordinance No. 82-2019, for the purpose of offering members a safe and secure alternative to waiting in security checkpoint lines at U.S. airports and other venues. Currently CLEAR operates in 54 U.S. airports and 15 non-traditional venues such as stadiums and arenas. CLE was the first airport in the state of Ohio to offer this service.

The services are operated by a passenger presenting their airline-boarding pass and a quick retina and fingerprint scan to verify their identity. A CLEAR agent will then escort the passenger to the front of the queue to a TSA ticket/identification checking officer to verify a match. Once confirmed, the passenger will be inserted into the next available screening position.

#### **Scope:**

The following are provisions are contained in the lease agreement:

- (A) The leasehold premises shall be minimal square feet footprint of space located at Cleveland Hopkins International Airport for the CLEAR kiosks and approximately 300 to 500 square feet of administrative support space.
- (B) The premises will be used for providing and operating a membership-based, biometric identification system line expediting service. This includes processing kiosks at the South and Central security checkpoints, and administrative support space.
- (C) The lease by way of concession fee paid to CLE will be 10% of all revenues realized each year of the term for each new member applying for and paying an annual membership fee to CLEAR, or a current customer renewing their annual membership to CLEAR, for members living in the Catchment Area, and other ancillary fees.

#### **Justification /Urgency:**

The Lease by way of Concession is necessary to allow CLEAR to continue to operate at Cleveland Hopkins International Airport.

#### **Anticipated Cost:**

None.

**Schedule or Term of Contract:**

The Department is requesting the authority to exercise the one (5) five-year option to renew.

**Current Contract:**

Name	Number	Term
Alclear, LLC d/b/a CLEAR	CT LS 3001 2019*015	(5) yrs. Plus (1) five yr. option

**Employee Demographics:**

Total number of employees – 35 ambassadors, 3 managers

Number of employees that are minorities - 26 ambassadors, 1 manager

Number of employees that are women - 20 ambassadors, 1 manager

Number of employees that are City of Cleveland residents - 12