

# Ordinance No. 584-2026

**By Council Member Griffin  
(by departmental request)**

## AN EMERGENCY ORDINANCE

Authorizing the Director of Innovation and Technology to employ one or more consultants, computer software developers, or vendors or one or more firms of consultants, computer software developers, or vendors necessary to implement various technology projects, services, and upgrades to existing systems under the 2026 ITS Capital Project Plan, other related professional services to implement the Plan; and to enter into various contracts to implement this ordinance.

---

WHEREAS, this ordinance constitutes an emergency measure providing for the usual daily operation of a municipal department; now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF CLEVELAND:

Section 1. That, the Director of Innovation and Technology is authorized to employ by contract or contracts one or more consultants or one or more firms of consultants, for the purpose of supplementing the regularly employed staff of the several departments of the City in order to provide professional services necessary to implement various technology projects, services, and upgrades to existing systems under the 2026 ITS Capital Project Plan (the “Plan”) and to purchase any associated hardware and appurtenances that are non-competitive, cannot be secured from any other source and that are necessary for upgrade, replacement, or maintenance of any components of the Plan. Components of the Plan include, but are not limited to, the following: website optimization; route optimization software; artificial intelligence tools and services; Learning Management Solution; computer refresh project; data center network and server upgrades and enhancements migrating physical servers to power efficient; sustainable blade chassis and virtual servers; firewall upgrade; cybersecurity tools and services; switches; routers; M365 optimization services; helpdesk software and services; document and workflow management software; Software as a Service; Platform as a Service; low-code and no-code software development solutions; Record Management System (RMS) and Computer-Aided Dispatch (CAD) systems upgrade; work order management; AVL system upgrade; camera system; Accela System record expansion; Voice over Internet Protocol (VoIP) telephone system; WIFI installation in City-owned and City-leased facilities; installation of pen-based devices; upgrade copper/analog telecommunication lines to digital circuits; and all associated hardware and appurtenances for the foregoing.

# Ordinance No. 584-2026

---

Professional services needed to implement the Plan include, but are not limited to, the following: project management; business analysis; network installation; support services; software implementation and configuration; end-user and technical staff training; system design; data conversion; report development and implementation; testing; technical administration; tuning; maintenance services; upgrades; backup systems and services; system disaster alleviation and remediation; business continuity; technical support; network administration; implementation; programming; maintenance; and other support for operation and enhancement of systems, integrations, data exchange, migration, installation, design, interfacing, repair, upgrades and enhancements; and other related professional services.

Section 2. That the Director of Innovation and Technology is authorized to employ by contract or contracts one or more consultants, computer software developers or vendors or one or more firms of consultants, computer software developers or vendors for the purpose of supplementing the regularly employed staff of the several departments of the City to acquire one or more software licenses and city-wide applications, including implementation, training, and technical support related to the software or applications necessary to implement the Plan, which are not obtained under a professional services contract authorized in Section 1 of this ordinance.

Section 3. That the selection of the consultants, computer software developers, or vendors for the services, software licenses, city-wide applications and related services referred to in Section 2 of this ordinance and/or to provide necessary associated hardware, appurtenances, and all other items described in Sections 1 and 2, shall be made by the Board of Control on the nomination of the Director of Innovation and Technology and, if applicable, shall be from a list of qualified consultants, computer software developers, or vendors available for employment as may be determined after a full and complete canvass by the Director of Innovation and Technology for the purpose of compiling a list. The compensation to be paid for the services, hardware, appurtenances, and licenses and applications shall be fixed by the Board of Control. The

# Ordinance No. 584-2026

---

contract or contracts authorized shall be prepared by the Director of Law, approved by the Director of Innovation and Technology, and certified by the Director of Finance.

Section 4. That the Director of Innovation and Technology is authorized to make one or more written standard purchase or lease contracts and one or more written requirement purchase or lease contracts under the Charter and the Codified Ordinances of Cleveland, Ohio, 1976, the period of requirements to be determined by the Director, for the necessary items of the purchase, lease, or license of computer and network hardware; replacement parts with labor if necessary; software; software licenses; software upgrades; appurtenances; supplies; related furniture, building equipment and restoration; training materials; insurance; and other materials, equipment, supplies, and services necessary to implement the Plan which are not obtained under a contract authorized in Sections 1 and 2 of this ordinance, including labor and materials, training and training materials, maintenance, and installation if necessary, to be purchased or procured by the Commissioner of Purchases and Supplies on a unit basis for the Department of Innovation and Technology. Bids shall be taken in a manner that permits an award to be made for all items as a single contract, or by separate contract for each or any combination of the items as the Board of Control determines.

Section 5. That under Section 108(b) of the Charter, the purchases authorized by this ordinance may be made through cooperative arrangements with other governmental agencies. The Director of Innovation and Technology may sign all documents that are necessary to make the purchases, and may enter into one or more contracts with the vendors selected through that cooperative process.

Section 6. That the Director of Innovation and Technology is authorize to apply for and accept any gifts or grants from any public or private entity to implement this ordinance; that the director is authorized to file all papers and execute all documents necessary to receive the funds; and that the funds are appropriated for the purposes of implementing this ordinance.

# Ordinance No. 584-2026

---

Section 7. That the costs of the contracts and other expenditures shall be paid from Fund No. 11 SF 006 and shall also be charged against the proper appropriation accounts and the Director of Finance shall certify the amount of any purchase or procurement under the contract or contracts, each of which purchases or procurements shall be made on order of the Commissioner of Purchases and Supplies by a delivery order issued against the contract or contracts and certified by the Director of Finance.

(RQS 1601, RL 2026-29)

Section 8. That this ordinance is declared to be an emergency measure and, provided it receives the affirmative vote of two-thirds of all the members elected to Council, it shall take effect and be in force immediately upon its passage and approval by the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

DR:nl  
5-11-26

FOR: Director Crowe

