



DEPARTMENT OF INNOVATION AND TECHNOLOGY LEGISLATIVE SUMMARY

Ordinance No.: 584-2026

Scope of Legislation:

This legislation would authorize the Director of Innovation and Technology to employ one or more consultants, computer software developers, or vendors or one or more firms of consultants necessary to implement various technology projects, services, and upgrades to existing systems under the 2026 ITS Capital Project Plan, other related professional services to implement the Plan; and to enter into various contracts to implement this ordinance.

Desired Outcome:

The Director of Innovation and Technology is authorized to employ by contract or contracts one or more consultants or one or more firms of consultants for the purpose of supplementing the regularly employed staff of the several departments of the City of Cleveland in order to provide professional services necessary to implement various technology projects, software, services, and upgrades to existing systems under the 2026 ITS Capital Project Plan (the "Plan") and to purchase any associated hardware and appurtenances that are non-competitive, cannot be secured from any other sources and that are necessary for upgrade, replacement, or maintenance of any components of the Plan.

Components of the Plan included but are not limited to Website Optimization; Route Optimization Software; Artificial Intelligence Tools and Services; Learning Management Solution; Computer Refresh Project; Data Center Network and Server Upgrades and enhancements migrating physical servers to power efficient; sustainable Blade Chassis and Virtual servers; firewall Upgrade, Cybersecurity Tools and services, Switches, Routers, M365 Optimization services, Helpdesk Software and services, Document and Workflow Management Software, Software as a Service, Platform as a Service; Low Code No Code Solution; Record Management System; Computer Aided Dispatch System upgrade; Work Order Management; AVL System Upgrade; Camera System; Accela System Record Expansion; Voice over Internet Protocol (VoIP) telephone system upgrade; WIFI installation in City-owned and City-leased facilities; installation of Pen-based devices; and all associated hardware and appurtenances for the foregoing.

Professional services needed to implement the Plan include but are not limited to: project management; business analysis; network installation; support services; software implementation and configuration; end user and technical staff training; system design;



City of Cleveland Memorandum
Justin M. Bibb, Mayor

data conversion; report development and implementation; testing; technical administration; tuning; maintenance services; upgrades; backup systems and services; system disaster alleviation and remediation; business continuity; technical support; network administration; implementation; programming; maintenance and other support for operation and enhancement of systems, integrations, data exchange, migration, installation, design, interference, repair, upgrades and enhancements and other related professional services.

Priority:

The priority of this item is urgent.

Cost:

The total cost of the contracts and other expenditures authorized in this ordinance shall be paid from Fund Nos XXXXX, from the fund or funds to which are credited the proceeds of the sale of future bonds if issued for this purpose, and any other funds approved by the Director of Finance

Department of Innovation and Technology Funding for 2026 ITS Capital Plan
Ord No. XXXX-2026 - \$10,000,000.00
Fund: C26031