



DIGITAL

***DRIVEN TO
CONNECT***



DigitalC is on a mission to bridge the digital divide – for good.





2015: Founded with a focus on digital skills.



2018-2022: Provided indoor WiFi to the unconnected.



2024: Contracted with the City to accomplish three goals.



Three Goals

1. Build a citywide broadband network to connect Clevelanders.
2. Connect households to quality high-speed home internet with a focus on affordability.
3. Provide digital skills training to residents so that they can thrive in the digital age.

2025



1. Coverage

Completed the buildout of the citywide network (June 2025).



Deployed in 17.5 months.



2. Connection

Connected homes: 4850 / 4700 (Goal)



Resulting in more than 9,000 homes, representing 22,000+ residents online.



3. Digital Skills

Trained residents: 10,320 / 10,000 (Goal)



Totaling more than 17,000 residents trained via 22,000+ digital skilling sessions.

THE CLEVELAND MODEL



AWARDED

Social Contribution Award

World Communication Awards 2025, Finalist

Broadband Deployment Excellence

Light Reading's Leading Lights Awards 2025, Finalist

2025 Best of Tech Award

Greater Cleveland Partnership

2025 Technology Partner of the Year

Broadband Communities Awards, Finalist

2025 EdTech Trendsetter Award

The EdTech Awards

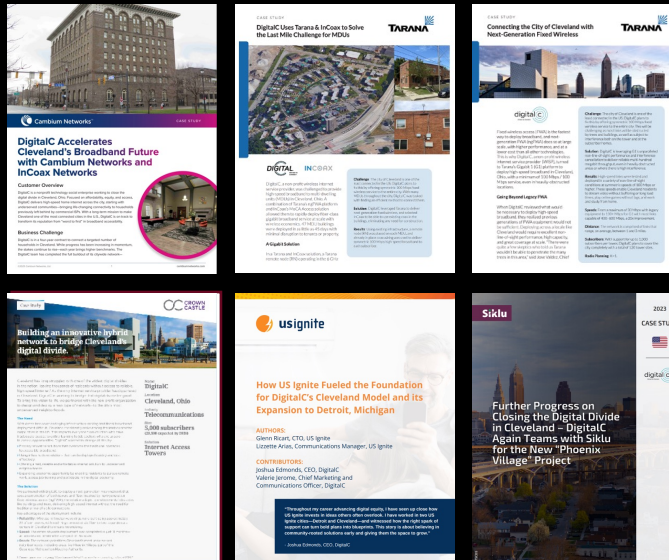
Honor Roll of Low-Cost Internet Plans

National Digital Inclusion Alliance

And more...



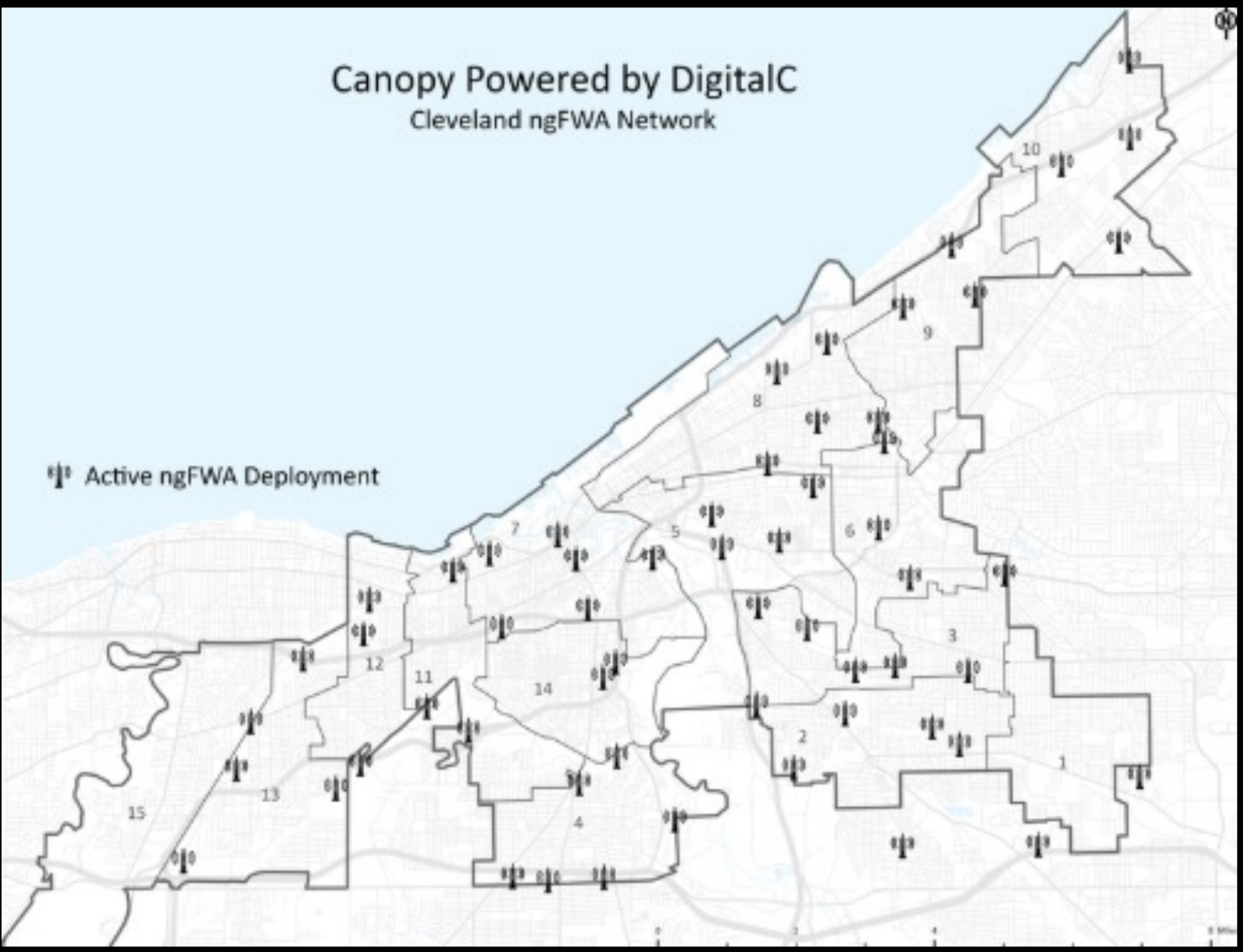
INDUSTRY LEADING



RECOGNIZED

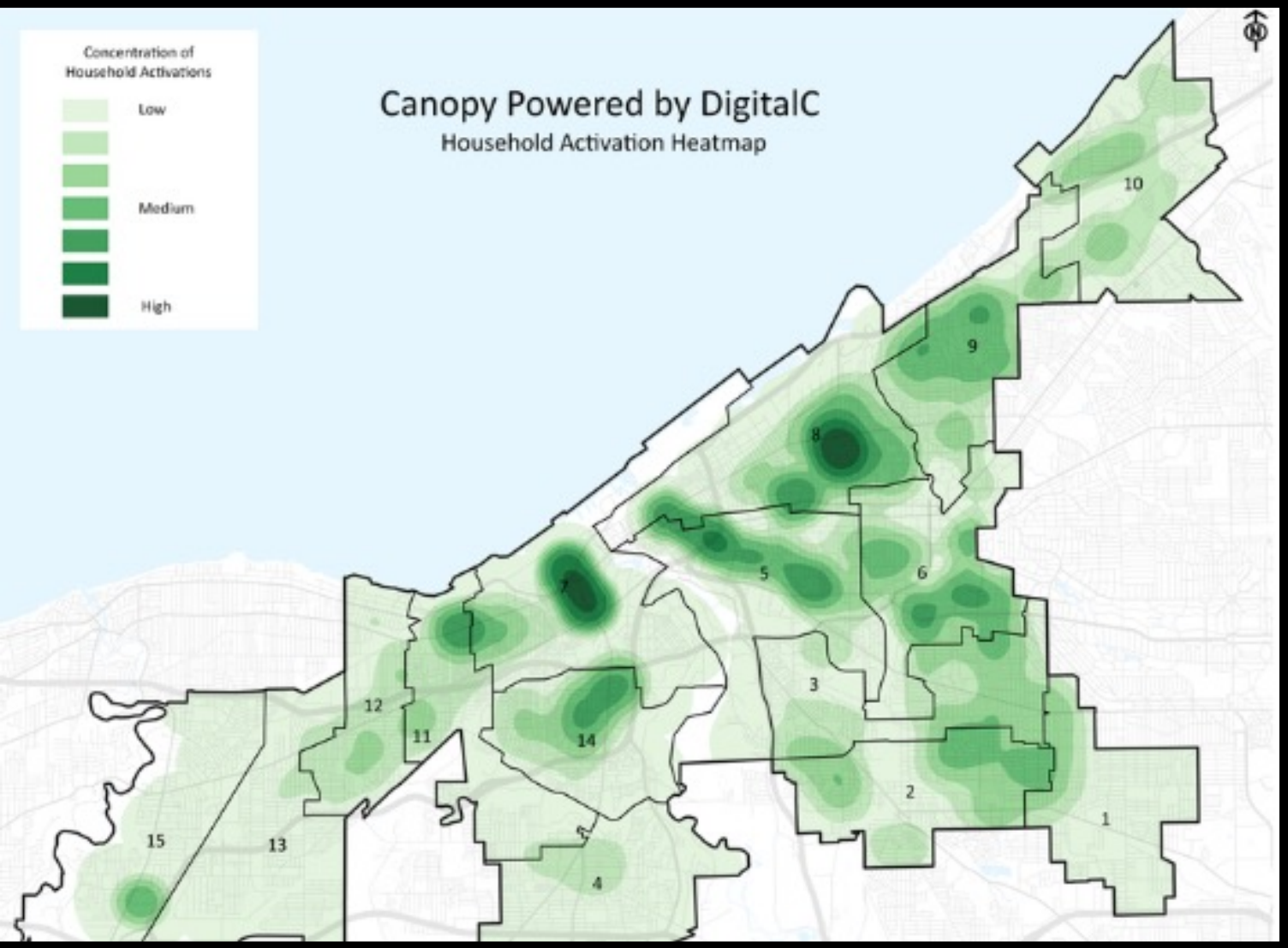
- *Forbes*
- *Broadband Communities*
- *Crain's Cleveland Business*
- *Broadband Breakfast*
- *Light Reading*
- *CNET / Yahoo News*
- *Telecom Ramblings*
- *Signal Cleveland*
- *News 5 Cleveland*
- *Fierce Network*
- *And more...*

Coverage Citywide Network Map



Connection Subscriber Heat Map

Ward	Activations
1	340
2	783
3	683
4	220
5	738
6	879
7	773
8	1,312
9	917
10	623
11	442
12	347
13	206
14	587
15	159
Total	9,009





Thank you [DigitalC] Canopy.
I was paying hundreds of dollars for
Wi-Fi for years.

My service was shut-off for months
and I was able to discover your more
affordable services.

My family can enjoy service [that]
helps with our budget and the high
costs of food and utilities these days.

Connection



2025 CLICK PARTNERSHIPS EXPANDING ACCESS

Institutional and Community Collaboration



Partnerships accelerate enrollment, build trust, and increase participation in digital skills.



I was nervous to learn to use a computer – didn't want to try, but I realize I cannot avoid it.

[She] was such a good instructor; she really stuck by me and helped me learn. I want to take any class she offers.

My grandkids told me I was in the Flintstone age. Now I think I'm on my way to the Jetsons.

Thanks for helping this old dog learn new tricks.

Digital Skills



Moving forward...

- Community
- Collaboration
- Connectivity
- Culture
- Cleveland

2026 Goals:

- 7,100 households connected
- 15,000 residents trained



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