



CHN
Housing PartnersSM

The Power of a Permanent Address.SM

City of Cleveland Conservation Program



Cleveland Conservation Program - Overview

Program Purpose: Help residents lower utility bills, fix critical home issues, and keep housing safe and livable.

- Who we serve:
 - Households at or below 200% of the Federal Poverty Level
 - Includes Cleveland Public Power and Cleveland Division of Water customers
- What we deliver:
 - Energy-efficient upgrades → reduce monthly electric costs
 - Water and plumbing repairs → restores safety and functionality
- Why it matters:
 - Lowers cost burden on vulnerable households
 - Prevents housing deterioration
 - Supports public health through safe water access





Conservation Program – The Repairs

Program repairs reduce costs, fix critical infrastructure, and improve housing conditions.

1. Sewer & Infrastructure Repairs (*Water Pollution Control*)

- Repairs or replaces broken or failing sewer lines
- Prevents backups and property damage

2. Water Conservation & Plumbing (*Cleveland Division of Water*)

- Installs water-saving devices (showerheads, faucet aerators, toilet dams)
- Repairs plumbing and replaces hot water tanks
- Ensures safe, reliable water access

3. Energy Efficiency Upgrades (*Cleveland Public Power*)

- LED lighting and appliance upgrades
- Electrical panel improvements
- Reduces monthly utility bills



Conservation Program - Example

Problems

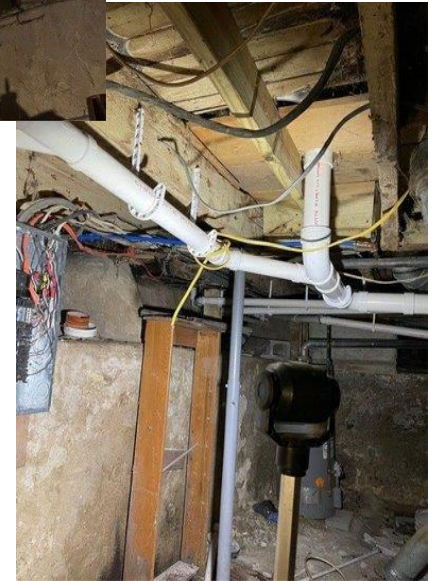
- Only bathroom in the home is unusable
- Multiple plumbing failures throughout the home
- High risk of water damage and code violations

What We Fixed

- Replaced failed sewer line and rebuilt main plumbing stack
- Repaired kitchen and laundry drainage systems
- Replaced sink base cabinet, updated faucet, trains, shutoffs and piping
- Installed and updated critical fixtures and connections

Results for Resident & City:

- Home returned to safe, habitable condition
- Prevented further property damage and costly emergency repairs
- Stabilized housing for a low-income household





Program Impact - 2025

Citywide Reach & Investment

Over \$1.35 million total investment due to leverage with Northeast Ohio Regional Sewer District (NEORS) funding

How Many Served

681 households served

1,046 work orders completed

What this means for Cleveland

- Fewer emergency repairs and service calls
- Reduced strain on aging infrastructure
- More residents able to remain safely in their homes



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