

# Ordinance No.1431-2019

Council Member(s) Keane and Kelley  
(by departmental request)

## AN EMERGENCY ORDINANCE

Authorizing the Director of Public Utilities to employ one or more professional consultants to support, monitor, manage, and maintain the VoIP system, the Call Center systems, and web portal services and applications, for the Division of Water, Department of Public Utilities, for a period of one year, with four additional one-year options to renew, the third of which is exercisable through additional legislative authority.

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WHEREAS, this ordinance constitutes an emergency measure providing for the usual daily operation of a municipal department; now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF CLEVELAND:

Section 1. That the Director of Public Utilities is authorized to employ by contract or contracts one or more consultants or one or more firms of consultants for the purpose of supplementing the regularly employed staff of the several departments of the City of Cleveland in order to provide professional services necessary to support, monitor, manage, and maintain the VoIP system, the Call Center systems, and web portal services and applications, for the Division of Water, Department of Public Utilities, for a period of one year, with four additional one-year options to renew, the third of which is exercisable through additional legislative authority. The first and second of the one-year options to renew may be exercised by the Director of Public Utilities, without the necessity of obtaining additional authority of this Council. The third of the one-year options to renew may not be exercised without additional legislative authority. If such additional legislative authority is granted and the third of the one-year options to renew is exercised, then the fourth of the one-year options to renew may be exercised at the option of the Director of Public Utilities without the necessity of obtaining additional authority of this Council.

The selection of the consultant or consultants for the services shall be made by the Board of Control on the nomination of the Director of Public Utilities from a list of qualified consultants available for employment as may be determined after a full and complete canvass by the Director of Public Utilities for the purpose of compiling a list. The compensation to be paid for the services shall be fixed by the Board of Control. The contract or contracts authorized shall be prepared by the Director of Law, approved by the Director of Public Utilities, and certified by the Director of Finance.

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Section 2. That the cost of the contract or contracts authorized shall be paid from Fund No. 52 SF 001. (RQS 2002, RL 2019-108)

Section 3. That this ordinance is declared to be an emergency measure and, provided it receives the affirmative vote of two-thirds of all the members elected to Council, it shall take effect and be in force immediately upon its passage and approval by the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

CH:nl  
11-18-19

FOR: Director Davis

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## REPORT after second Reading

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**READ FIRST TIME on November 18, 2019**  
**and referred to DIRECTORS of Public Utilities; Finance; Law;**  
**COMMITTEES on Utilities, Finance**

### REPORTS

\_\_\_\_\_  
**CITY CLERK**

**READ SECOND TIME**  
by the council \_\_\_\_\_

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**CITY CLERK**

**READ THIRD TIME**  
by the council \_\_\_\_\_

\_\_\_\_\_  
**PRESIDENT**

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**CITY CLERK**

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**APPROVED**

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**MAYOR**

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Published in the City Record \_\_\_\_\_

**PASSAGE RECOMMENDED BY  
COMMITTEE ON  
UTILITIES**

FILED WITH COMMITTEE


**PASSAGE RECOMMENDED BY  
COMMITTEE ON  
FINANCE**

FILED WITH COMMITTEE


