



CLEVELAND'S DIGITAL

REVOLUTION

HAS ARRIVED

PINNACLE CONNECTIVITY INITIATIVE | CLEVELAND CITY COUNCIL | JANUARY 2025 REPORT



***WE CONNECT
PEOPLE***



HISTORIC



818%

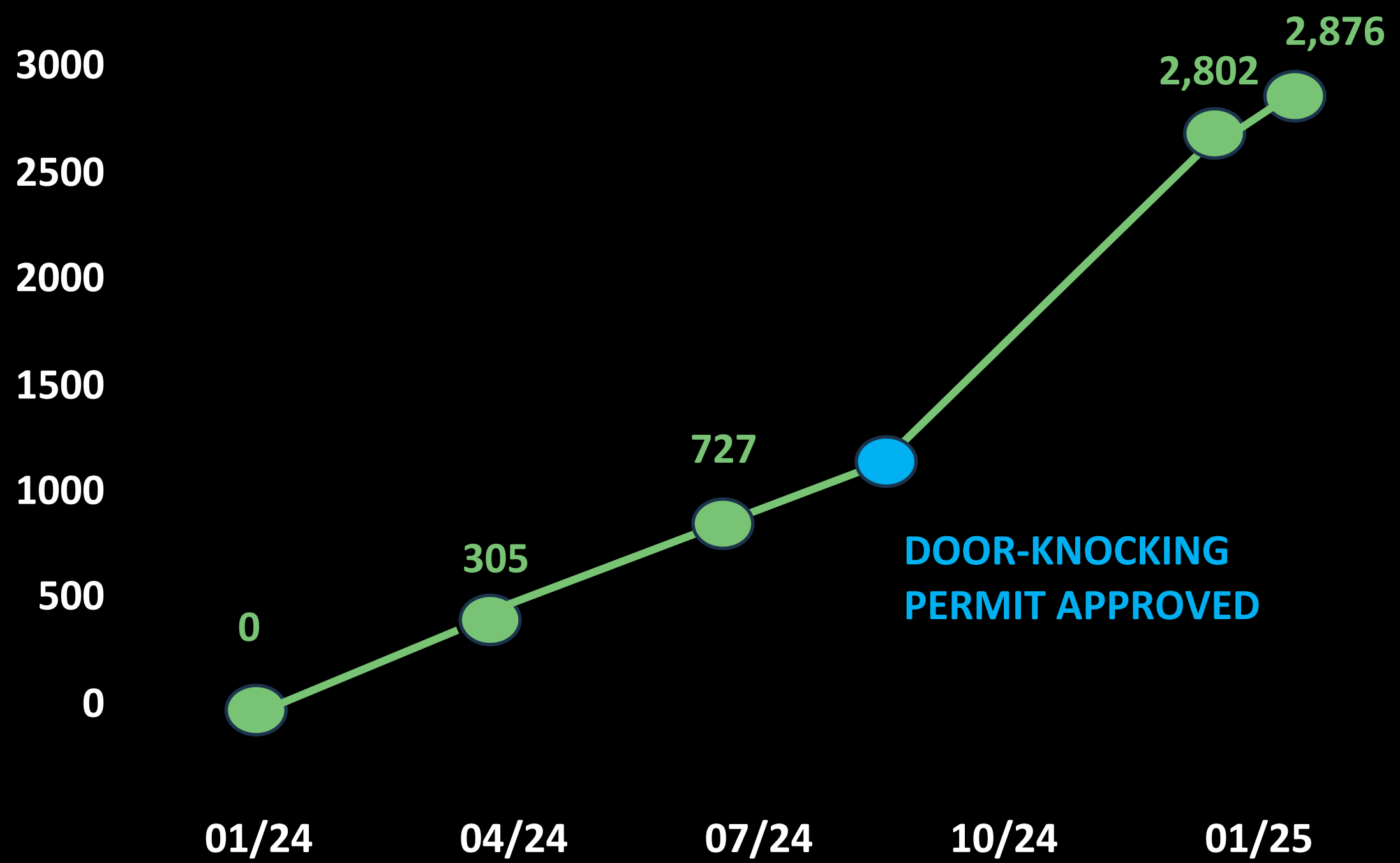
SURGE IN SUBSCRIBERS Q1 - PRESENT

RISE



UNRIVALED GROWTH

FAMILIES SUBSCRIBED TO CANOPY
\$18/MONTH | 100/100 MBPS



**38 Subscribers Terminated Service (1.35% Churn)*

SETTING



ONE OF AMERICA'S

FASTEST

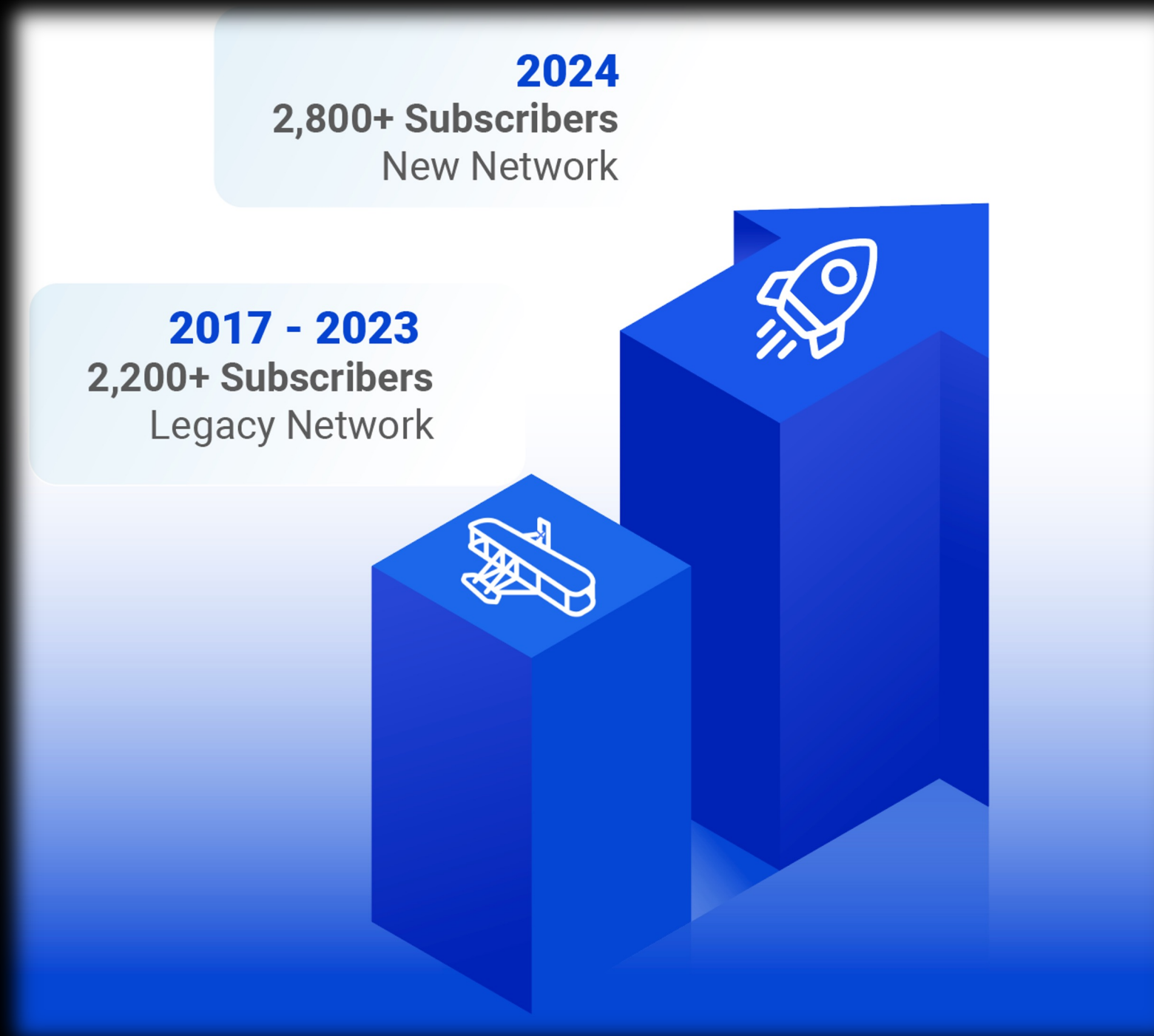
GROWING INTERNET PROVIDERS

THE BAR



UNRIVALED GROWTH

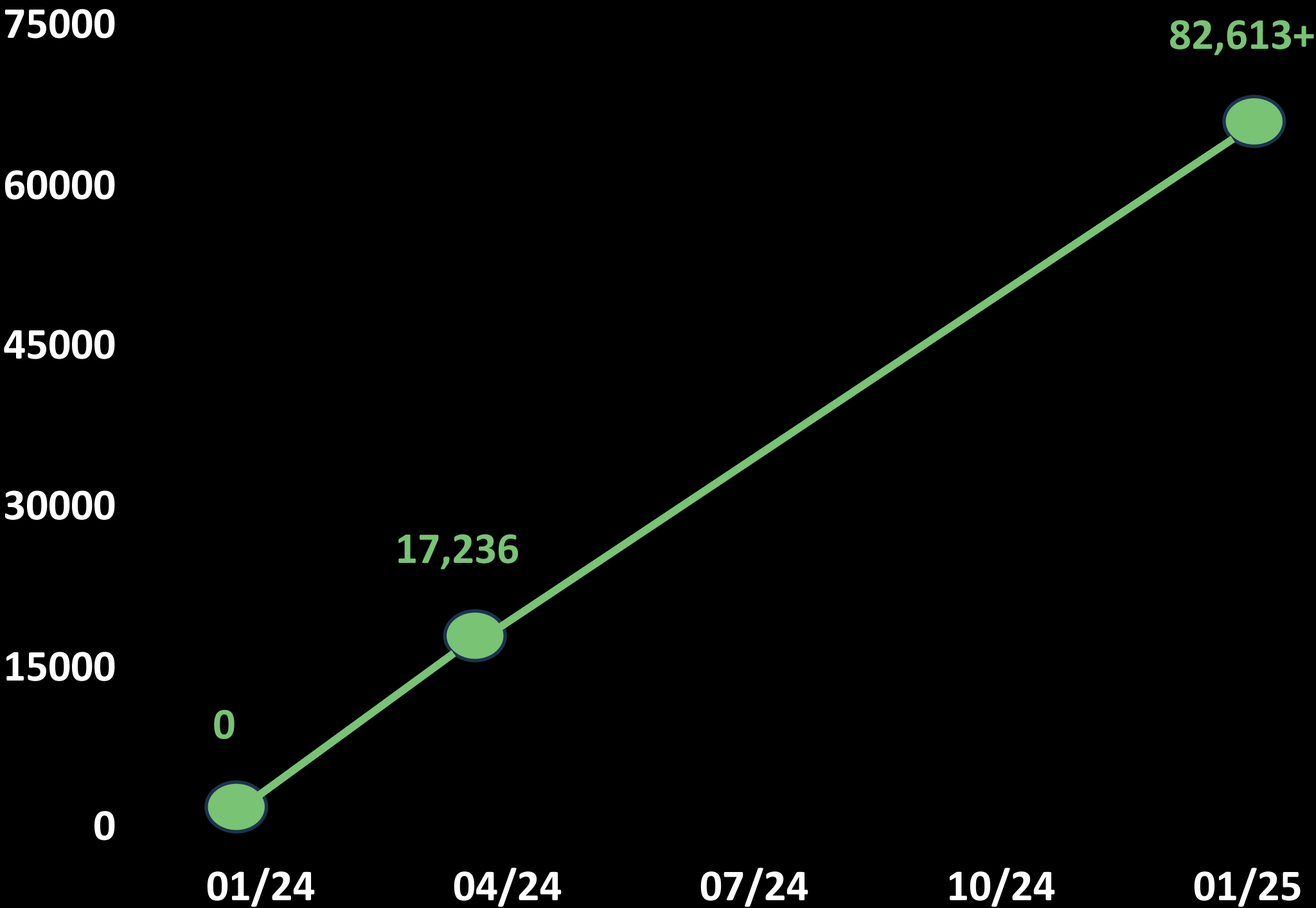
ONE OF AMERICA'S FASTEST-GROWING
INTERNET SERVICE PROVIDERS





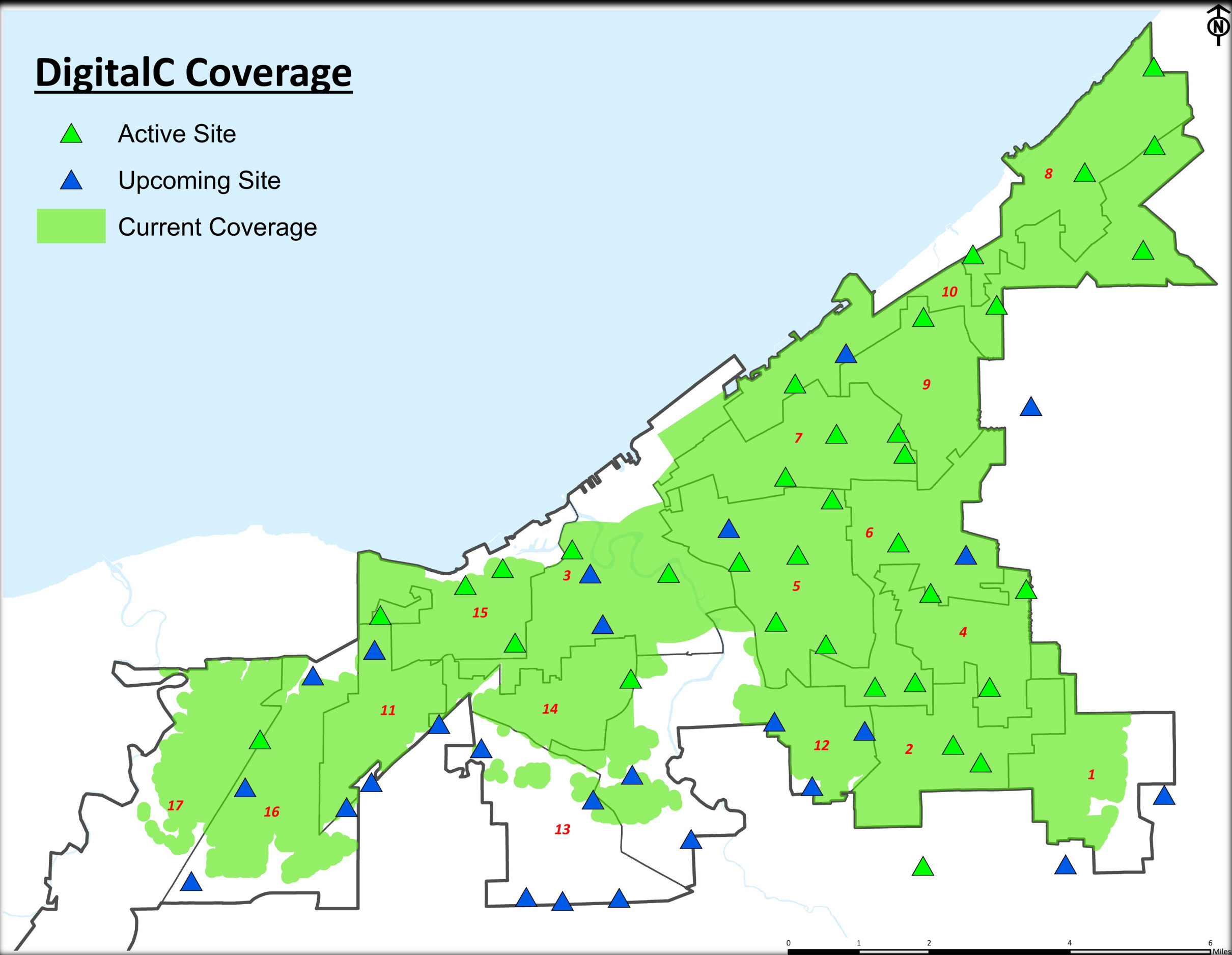
UNRIVALED GROWTH

HOUSEHOLDS COVERED



DigitalC Coverage

- ▲ Active Site
- ▲ Upcoming Site
- Current Coverage



BUILD



DISRUPT

THE DIGITAL DIVIDE FOR RESIDENTS TO THRIVE

POWER



7,610+

**RESIDENTS EQUIPPED WITH DIGITAL SKILLS
TO TAKE FULL ADVANTAGE OF THE DIGITAL AGE**

THE



CLEVELAND

MODEL



4.5 ★★★★★ (36 reviews)

2024: 31 Reviews

2017-2023: 5 Reviews

5-Stars: 26/31 (84%)

Before I knew of [Canopy Digital] I was just about to disconnect my current internet provider because I just couldn't afford it anymore. Then I received by mail information on Canopy, which I thought this is a gimmick. To my surprise it's real. I really hope the best for Canopy in the city of Cleveland. Thanks for giving me affordable internet services. My current worries about internet service is over for now.

- CANOPY, POWERED BY DIGITALC SUBSCRIBER

FOR CLE



82,000+

HOMES COVERED

7,600+

RESIDENTS TRAINED

818%

SURGE IN SUBSCRIBERS FROM Q1 - PRESENT




2,800+

FAMILIES CONNECTED

865%

YOY INCREASE IN
CONNECTIONS MADE IN
ONE MONTH (DECEMBER)

BY CLE



Connecting CLEVELAND
CITYWIDE BUILDOUT: PHASES I & II

Cleveland City Council President Blaine A. Griffin encourages residents to connect to Canopy!

DIGITAL FAIRFAX


FREE 12 Months

Digital Fairfax is a special program to connect Fairfax residents to Canopy, Powered by DigitalC. Experience the high-speed home internet you deserve!


- > Fast Speeds
- > No Fees
- > Free Installation
- > 5-Year Price Lock
- > Local Service
- > No Contracts
- > No Equipment Costs
- > No Qualifications
- > No Data Cap
- > Flexible Scheduling
- > Built for Cleveland

To Subscribe:

- > Call 216-777-3859
- > Visit digitalc.org
- > Scan the QR code:



CANOPY
POWERED BY DIGITALC



Cleveland City Council

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