



City of Cleveland

Justin M. Bibb, Mayor

Department of Human Resources

Executive Summary

ORDINANCE NO: 1051-2024

DESCRIPTION:

The Department of Human Resources through the Director of Human Resources is requesting to implement the SmartShopper (Zelis) platform which assist benefit-eligible employees to find and get the care they require by using City of Cleveland network resources. It assists employees and the City to save time and money in making healthcare decisions by easily locating providers, rewarding employees and reducing claims spend.

Important Notes

- The platform is already partnered with Anthem and Medical Mutual resulting in a quick implementation. Implementation fee waived.
- The platform has an approved network for City employees to obtain quality, cost effective healthcare.
- Discount programs offered on routine and complex procedures ranging from imaging to surgery.
- Rewards and empowers employees to make good healthcare decisions.

Contract term is for one-year, with three (3) one-year options to renew, exercisable by the Director of Human Resources.

ESTIMATED BUDGET: Not to exceed \$170,000/annually