

EXECUTIVE SUMMARY

DEPARTMENT OF PUBLIC UTILITIES

Ordinance. No. 1079-2024

Division of Water

Background/Purpose:

To provide service connectivity to locations outside of Cuyahoga County which are beyond the AT&T service area. The service includes primary and backup communications for SCADA control, security cameras and telephones at multiple locations of outlying water towers, pump stations, and facilities located in areas which are outside of Cuyahoga County and beyond the AT&T service area. Legislation is to lead to a new direct award contract for the term of three (3) years.

Scope of Work/Commodities/Services:

The resultant three-year contract would allow us to continue services from Windstream Communications, LLC and to pay monthly invoices for our current services and any additional services as needed until February 6, 2028.

Justification/Urgency:

Windstream Communications, LLC provides connectivity to locations that are outside of the AT&T service area. This connectivity is critical to the security and safety to our Water system. This services our outlying water towers, pump stations, and facilities. DPU wishes to continue these services.

This new contract will need to be in place by February 6th, 2025 to ensure services continue uninterrupted.

EXISTING (CURRENT) WINDSTREAM HOLDINGS II, LLC SERVICES

- Account 1177565, Billing Telephone Number 330-467-1964 – These are phone lines for Ledge Water Tower on 233 Ledge Road, Northfield, OH. There are ten (10) voice phone lines.
- Account 1779596, Billing Telephone Number 330-405-0651 – This account is for phone service provided by Windstream Holdings II, LLC to South Twinsburg Water Tower at 8021 Bavaria Road, Twinsburg, OH. The service consists of ten (10) voice phone lines.
- Account 1966173, Billing Telephone Number 330-405-9380 - This is a single phone line provided by Windstream Holdings II, LLC located at the South Twinsburg Water Tower at 8021 Bavaria Road, Twinsburg, OH.
- Account 1387330, Billing Telephone Number 330-425-1556 – This account is for phone service provided by Windstream Holdings II, LLC located at 9877 Darrow Road, Twinsburg, OH. The service consists of nine (9) voice phone lines.
- Account 2782705, Billing Telephone Number 330-486-0686 – These are phone lines for the South Twinsburg Water Tower at 8021 Bavaria Road, Twinsburg, OH. There are three (3) voice phone lines, 2 lines are for VoIP SRST Failover and 1 for the MVM Fuel pump.
- Account 219828583 – This account is for Windstream analog lines for SCADA RTU communication and to provide 20Mbps WAN circuit (switched Ethernet), located at Richfield Water Tower at 2964 Brecksville Rd Richfield, OH 44286
- Account 219828586– This account is for Windstream analog lines for SCADA RTU communication and to provide 20Mbps WAN circuit (switched Ethernet), located at Richfield Pump Station at 3921 Brecksville Rd, Richfield OH 44286

PROPOSED WINDSTREAM COMMUNICATIONS, LLC SERVICES

- Other services at current and new locations as determined by business need.

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Anticipated Costs and funding source:

The anticipated annual cost is \$20,000.00, with a 3-year total of \$60,000.00 to be funded from CWD General Operating Fund (Fund 52).

Schedule or Term of Contract:

Legislation is to lead to a direct award contract for the term of three (3) years.

Current Contract(s):

| Vendor Information | Services/Work performed (current contract) | Contract Info | CSB Participation Goal 0% (OEO Actual %'s) |
|--------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------|
| Windstream Communications, LLC 4005 N. Rodney Parham Rd, Little Rock, AR 72212 | Windstream Communications, LLC provides service connectivity to locations outside of Cuyahoga County which are beyond the AT&T service area. The service includes primary and backup communications for SCADA control, security cameras and telephones at multiple locations. | Contract #: CT2002 PS2022-108 Awarded Amt: \$75,000 Contract Exp. Date: 02/06/2025 | |

Previous Contracts:

| Vendor Information | Contract Info | CSB Participation Goal: 0% |
|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|------------------------------------------|
| Windstream Telecommunications 1720 Galleria Boulevard, Charlotte, North Carolina 28270 | Contract #: CT2002 PS2019*002 Awarded Amt: \$325,000.00 Contract Exp Date: 01/11/2022 | CSB participation goal was waived by OEO |
| Windstream Telecommunications 1720 Galleria Boulevard, Charlotte, North Carolina 28270 | Contract #: CT2002 PS2013*258 Awarded Amt: \$220,018.68 Contract Exp Date: 12/31/2016 | CSB participation goal was waived by OEO |