

# Tanisha's Law

Ordinance No. 1198-2024

# **Brief Comments from Sponsors**

# Legislative Goals

- A Dept. of Community Crisis Response to coordinate emergency and crisis responses, led by a director who collaborates with Safety, Health, Aging, Community Relations, and external partners
- Expand services for Clevelanders experiencing mental health crises
- In doing so, honor the memory of Tanisha Anderson



# Presentation Outline

- Background
- Cleveland's current mental health response network
- Current limitations
- Research on best practices
- Legislation details
- Legislation & community engagement timeline
- Questions/answers

# Background

Emergency response systems have grown to respond to individuals experiencing a mental health crisis most appropriately

## Crisis Response

Police are dispatched to calls for service through 911

Involves officers with mental health crisis training

Appropriate for situations involving or with potential for violence, weapons, etc.

## Co-Response

Police and mental health professionals are dispatched together to calls for service through 911

Dual expertise allows for simultaneous, concentrated focus on mental health & public safety needs

## Care Response

Unarmed mental health professionals are dispatched to calls for service without police involvement

Acknowledges not all mental health calls are matters of public safety

Provides targeted mental health support

Allows police to focus on public safety priorities

# **Cleveland's Mental Health Response Network**

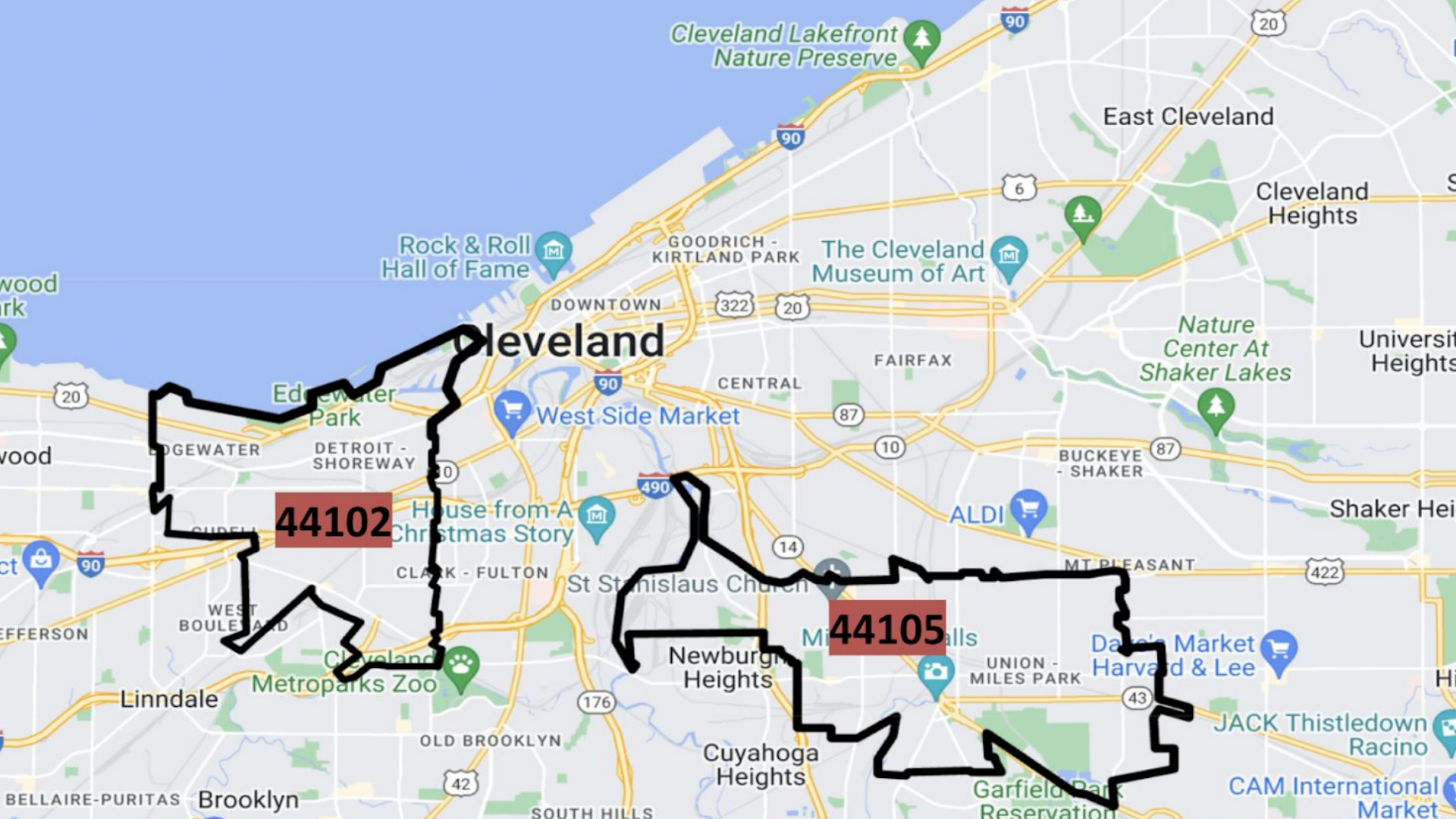
## Crisis Response

- Active across 5 police districts
- Required by Consent Decree
  - §145: CDP to provide enhanced specialized training in responding to individuals in crisis
  - §146: 40 hours of training
  - §148: Training and designation is voluntary
- Under assessment for Consent Decree compliance

# **Cleveland's Mental Health Response Network**

Co-Response

- Pilot program underway with ADAMHS Board of Cuyahoga County
- Active in two Cleveland zip codes: 44102 & 44105





# **Cleveland's Mental Health Response Network**

Care Response

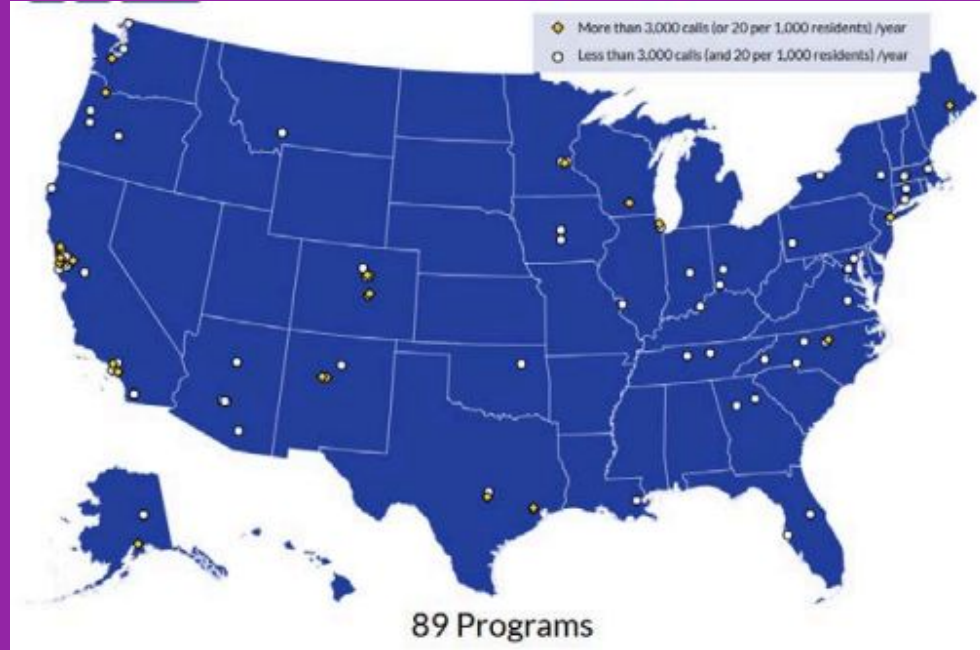
- Implementable through Ordinance No. 1198-2024

# Current Limitations

- Volume of CPD calls for service across all categories
- CPD staffing squeeze
- Limited scope of ADAMHS Board's Co-Response program
- Co-Response program's reliance on 988 (Suicide Hotline) for intake
- Implied 1:1 correlation between public safety & mental health

# Best Practices

- Integration with 911 as a unified dispatch system
- Administered outside of public safety hierarchies
- Successful models
  - Albuquerque, NM
  - Allegheny County, PA
  - Durham, NC
  - Evanston, IL



# Best Practices

## Albuquerque Community Safety (Albuquerque, New Mexico)

[www.cabq.gov/acs/services/services](http://www.cabq.gov/acs/services/services)

Annual Call Volume:	1,620
Call Volume Data as of:	2024
Annual Calls per 1,000 Residents:	2.0
Program Budget:	\$1,823,000
Call Categories:	Mental Health, Service Connection
Responder Types:	Trained Civilian
Operating Agency:	New City Community Safety Department
Dispatch Method:	9-1-1 center-led
Launch Year:	2021

**City Population: 564,559**

**Demographics: Asian = 3%, Black = 3%, Hispanic = 48%, Native = 4%, White = 38%, Other = 4%**

**Household Median Income: \$67,907**

Sources:

- [lawenforcementactionpartnership.org/community-responder-dashboard/](http://lawenforcementactionpartnership.org/community-responder-dashboard/)
- [censusreporter.org](http://censusreporter.org)

# Best Practices

## Albuquerque Community Safety - Behavioral Health Responders (BHR) (Albuquerque, New Mexico)

[www.cabq.gov/acs/services/services](http://www.cabq.gov/acs/services/services)

Annual Call Volume:	29,755
Call Volume Data as of:	2024
Annual Calls per 1,000 Residents:	31.0
Operating Hours:	Monday through Friday from 8 AM to 5 PM
Program Budget:	\$5,907,000
Call Categories:	Mental Health, Suspicious Person, Service Connection
Responder Types:	Clinician/Social Worker
Operating Agency:	New City Community Safety Department
Dispatch Method:	9-1-1 center-led
Launch Year:	2021

**City Population: 564,559**

**Demographics: Asian = 3%, Black = 3%, Hispanic = 48%, Native = 4%, White = 38%, Other = 4%**

**Household Median Income: \$67,907**

Sources:

- [lawenforcementactionpartnership.org/community-responder-dashboard/](http://lawenforcementactionpartnership.org/community-responder-dashboard/)
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# Best Practices

A Team  
Allegheny County, PA

[www.rbd.org/program/a-team/](http://www.rbd.org/program/a-team/)

Program Budget:	\$3,000,000
Call Categories:	Mental Health, Service Connection, Conflict Resolution, Suspicious Person
Responder Types:	Trained Civilian, Clinician/Social Worker
Operating Agency:	Contracted Agency - Social Service Provider
Dispatch Method:	9-1-1 center-led
Launch Year:	2024

City Population: 1,224,825

Demographics: Asian = 4%, Black = 12%, Hispanic = 3%, White = 75%, Other = 6%

Household Median Income: \$76,615

Sources:

- [lawenforcementactionpartnership.org/community-responder-dashboard/](http://lawenforcementactionpartnership.org/community-responder-dashboard/)
- [censusreporter.org/](http://censusreporter.org/)

# Best Practices

## "HEART" (Holistic Empathetic Assistance Response Teams) (Durham, NC)

[www.durhamnc.gov/4576/Community-Safety](http://www.durhamnc.gov/4576/Community-Safety)

Annual Call Volume:	8,062
Annual Calls per 1,000 Residents:	28.0
Program Budget:	\$2,000,000
Call Categories:	Mental Health, Service Connection, Conflict Resolution, Suspicious Person, Substance Use
Responder Types:	Clinician/Social Worker, EMT/Paramedic/Nurse
Operating Agency:	New City Community Safety Department
Dispatch Method:	9-1-1 center-led
Launch Year:	2022

**City Population: 295,845**

**Demographics: Asian = 6%, Black = 32%, Hispanic = 16%, White = 41%, Other = 5%**

**Household Median Income: \$80,064**

Sources:

- [lawenforcementactionpartnership.org/community-responder-dashboard/](https://lawenforcementactionpartnership.org/community-responder-dashboard/)
- [censusreporter.org](https://censusreporter.org)

# Best Practices

## Crisis Alternative Response Evanston (C.A.R.E.) (Evanston, IL)

[www.cityofevanston.org/government/departments/parks-and-recreation-department/careteam](http://www.cityofevanston.org/government/departments/parks-and-recreation-department/careteam)

Annual Call Volume:	1,816
Annual Calls per 1,000 Residents:	24.0
Operating Hours:	seven days a week from 11 a.m. to 8 p.m.
Program Budget:	\$400,000
Call Categories:	Mental Health, Service Connection, Conflict Resolution
Responder Types:	Trained Civilian
Operating Agency:	City Human/Community Services Department
Dispatch Method:	9-1-1 center-led
Launch Year:	2024

**City Population: 75,073**

**Demographics: Asian = 10%, Black = 9%, Hispanic = 15%, White = 60%, Other = 6%**

**Household Median Income: \$97,085**

Sources:

- [lawenforcementactionpartnership.org/community-responder-dashboard/](http://lawenforcementactionpartnership.org/community-responder-dashboard/)
- [censusreporter.org](http://censusreporter.org)



# Legislation Details

- Launches **Department of Community Crisis Response**
- Codifies existing Co-Response Program
- Establishes **Unarmed Response Team** (i.e. Care Response)
- Requires data reporting on effectiveness, fiscal impact, and outcomes; annual reports; a public dashboard; ongoing community engagement/feedback
- Provides Consent Decree-required CIT training for officers

# Legislation Impacts

- A full suite of mental health response services in Cleveland
- +6 headcount in General Fund budget
- Time savings for CPD calls for service

Salaries & Benefits	\$565,500
Supplies	\$7,000
Contractual Services	\$162,000
Training/Travel	\$17,000
Interdepartmental Charges	\$40,000
<b>TOTAL</b>	<b>\$791,500</b>

# Legislation & Community Engagement Timeline: 2022 thru 2024

July '22	August '22	November '22	January '24
Initial connection with Mr. Michael Anderson (uncle of Tanisha Anderson)	Draft legislation submitted by Mr. Michael Anderson and CWRU law students	Ordinance No. 894-22 passed, expanding Crisis Intervention Team Co-Responder Program	Ordinance No. 1364-24 passed, Connect & Protect Grant

# Legislation & Community Engagement Timeline: 2024

July '24	September '24	October '24	November '24
Council request for administrative feedback on draft of Tanisha's Law	First meeting between Council & Administration to discuss contents of Tanisha's Law	Council request for feedback from Consent Decree monitoring team vis-a-vis potential points of conflict between Consent Decree & Tanisha's Law	Ordinance No. 1198-24 introduced

# Legislation & Community Engagement Timeline: 2025

February '25	May '25	June '25	July '25
<p>Establishment of Tanisha's Law Advisory Team</p> <p>Response from DOJ <i>"The Consent Decree does not prevent the City from utilizing non-police response to individuals in crisis, when appropriate."</i></p>	<p>Councilwomen Howse-Jones &amp; Maurer accepted into Local Progress' Community Responder Cohort, with ongoing technical support</p>	<p>Advisory Team hosts Community Strategy Roundtable</p> <p>Councilmembers make formal inquiry into status of Connect &amp; Protect Grant</p> <p>Formal response from Administration on grant status</p>	<p>Site visit to 911 Dispatch and partner discussion</p> <p>Community letter sent to Administration regarding support for non-police response for crisis with 29 signatories</p>

# Legislation & Community Engagement Timeline: 2025

August '25	September '25	November '25	December '25
<p>Cleveland Power Alliance, comprised of 21 community organizations, announces Tanisha's Law as part of their policy platform for municipal election</p>	<p>Dept. of Public Safety requests to modify budget and rescope Connect &amp; Protect Grant from Bureau of Justice Assistance</p>	<p>First formal response to legislation from Administration after 12 months in administrative review</p> <p>Bureau of Justice Assistance approval of Connect &amp; Protect Grant rescope</p>	<p>First Council committee hearing</p>

**Thank You & Questions**