



May Dugan  
Center Est. 1969

**Refugee Services at the May Dugan Center**

Presentation to Finance, Diversity, Equity,

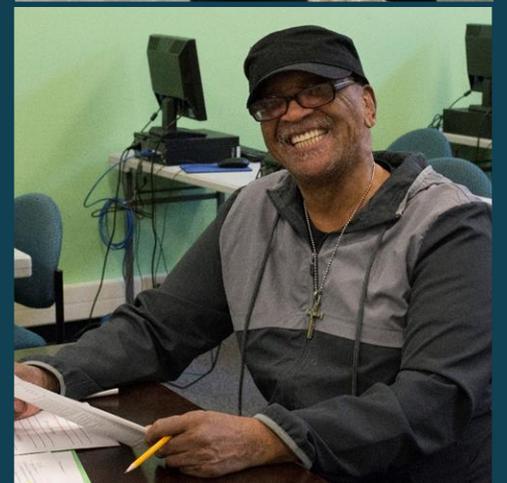
and Inclusion Committee

Cleveland City Council

April 22<sup>nd</sup>, 2024

# May Dugan Center Programs

- In 2023, Served over 22,000 people
  - Food Distribution
  - Behavioral Health Services
  - Education & Resource Center
  - Senior Program
  - Trauma Recovery Center
  - Refugee Resettlement
- Facilitated by renovated space, MDC is on track to serve 25% more people in 2024



# May Dugan Center Programs

Ward and Council Member	Total People Served	Food Distribution	Behavioral Health Services	Education & Resource Center	Senior Program	Trauma Recovery Center
1 - Jones	319	240	8	1	0	28
2 - Bishop	316	237	7	6	3	25
3 – McCormack	1,948	1,768	49	18	43	19
4 - Gray	299	237	5	0	0	20
5 - Starr	648	546	28	6	0	24
6 - Griffin	416	331	13	4	0	28
7 – Howse-Jones	986	919	10	3	2	19
8 - Polensek	315	254	9	6	0	7
9 - Conwell	293	246	2	5	2	5
10 - Hairston	373	306	12	2	2	10
11 - Kelly	1,380	1,288	20	10	7	11
12 - Maurer	1,282	1,181	16	6	7	26
13 - Harsh	1,118	1,021	27	12	3	17
14 - Santana	2,494	2,323	34	17	11	20
15 - Spencer	2,052	1,826	58	33	31	22
16 - Kazy	900	811	23	18	3	11
17 - Slife	375	337	8	7	2	5
<b>Total Cleveland</b>	<b>15,217</b>	<b>13,871</b>	<b>329</b>	<b>154</b>	<b>116</b>	<b>297</b>
<b>Total Program</b>	<b>20,023</b>	<b>18,340</b>	<b>481</b>	<b>196</b>	<b>120</b>	<b>416</b>

# HIAS (Hebrew Immigrant Aid Society)

- Oldest resettlement organization in the world; contracts with State Department for refugee resettlement services.
- In early 2023, HIAS was looking for a new affiliate in Cleveland
- This program was reviewed and approved by the May Dugan Center Board of Directors
- Welcome first Families in September of 2023

# Who are Refugees?

- Refugees who come to the U.S. are invited by the State Department and are legal residents on the ultimate pathway to citizenship.
- Refugees are individuals who have fled their country of origin and who meet the United Nations' criteria of having a "well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group, or political opinion."

# Refugee Services



Our newest program,  
launched in September of  
2023

## Time-Limited Services:

- Day 1-90
- Additional supports through 8<sup>th</sup> month

## Services Provided:

- Initial resettlement, including:
  - Housing
  - Cultural orientation
- Job search assistance
- Intensive case management
- English classes

# Federal Funds

## MDC receives:

\$990 per person for  
resettlement program costs

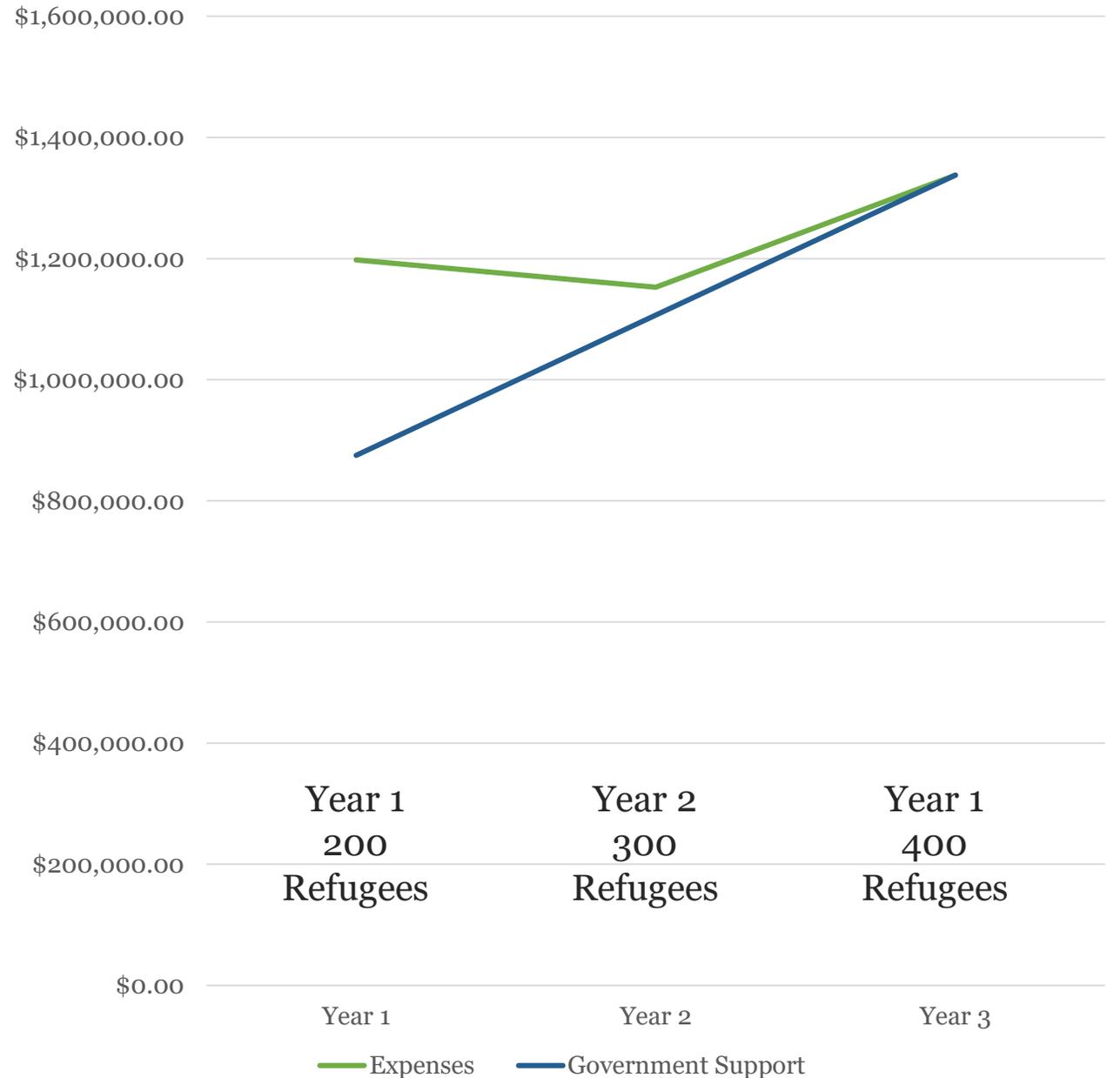
\$1,325 per person for initial  
resettlement assistance

Additional Funding for  
support services

## Federal Funds:

This year: \$875,000

At full capacity: \$1.3-\$1.4m



# Benefits of Program

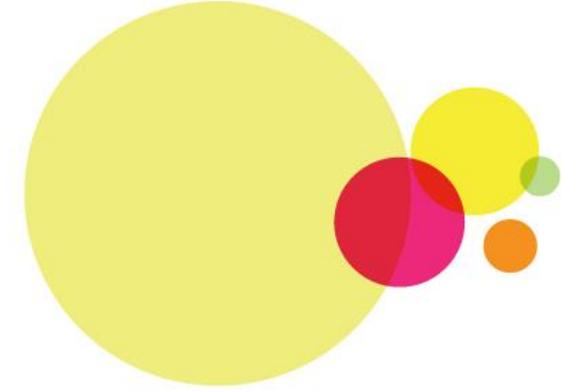
- Growing our local population
  - MDC Projecting 4,500 refugees over the next 10 years
- \$1.3-\$1.4 million annual in Federal Funds to Cleveland through this program
- 10-11 permanent, full-time jobs
- Filling local workforce needs
- Increasing the cultural diversity of our community



# Arrivals Since September

May Dugan  
Center has  
welcomed 145  
people from  
across the world

Nationality	Percent of Arrival
Afghan	40%
Syrian	22%
Congolese	18%
Columbian	5%
Ukrainian	5%
Nicaraguan	3%
Somalian	3%
Venezuelan	2%
Russian	1%
Uzbekistan	1%



# Start-Up Funders

- The May Dugan Center has received the following support for Refugee Resettlement:
  - Cuyahoga County - \$130,000
  - Jack, Joseph and Morton Mandel Foundation - \$50,000
  - The Cleveland Foundation - \$50,000
  - Mt. Sinai Health Foundation - \$50,000
  - George Gund Foundation - \$50,000
  - Glick Family Fund - \$50,000
  - Global Cleveland - \$25,000



# Thank you

On behalf of the May Dugan Center Board of Directors, Staff, and Clients we serve, thank you for the opportunity to speak with you today.