

Ordinance No. 1275-2023

**By Council Members McCormack and Griffin
(by departmental request)**

AN EMERGENCY ORDINANCE

Authorizing the Director of Port Control to enter into one or more contracts with Airports Council International for professional services necessary to provide customer service satisfaction surveys, data collection, reporting and benchmarking, and similar services, for a period of one year, with three one-year options to renew, exercisable by the Director of Port Control.

WHEREAS, this ordinance constitutes an emergency measure providing for the usual daily operation of a municipal department; now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF CLEVELAND:

Section 1. That the Director of Port Control is authorized to enter into one or more contracts with Airports Council International for professional services necessary to provide customer service satisfaction surveys, data collection, reporting, and benchmarking, and similar services, on the basis of its proposal dated October 27, 2023, for the Department of Port Control for a period of one year, with three one-year options to renew, exercisable by the Director of Port Control. The contract or contracts shall be paid from Fund No. 60 SF 001. (RQS 3001, RL 2023-109)

Section 2. That under Section 108(b) of the Charter, the services authorized by this ordinance may be made through cooperative arrangements with other governmental agencies. The Director of Port Control may sign all documents that are necessary to obtain such services, and may enter into one or more contracts with the consultants selected through that cooperative process.

Section 3. That this ordinance is declared to be an emergency measure and, provided it receives the affirmative vote of two-thirds of all the members elected to Council, it shall take effect and be in force immediately upon its passage and approval by the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

JSM:nl
11-13-2023
FOR: Director Francis

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REPORT
after second Reading

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READ FIRST TIME on NOVEMBER 13, 2023
and referred to DIRECTORS of Port Control, Finance, Law;
COMMITTEES on Transportation and Mobility,
Finance Diversity Equity and Inclusion

REPORTS

CITY CLERK

READ SECOND TIME

CITY CLERK

READ THIRD TIME

PRESIDENT

CITY CLERK

APPROVED

MAYOR

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PASSAGE RECOMMENDED BY
COMMITTEE ON
TRANSPORTATION and
MOBILITY

FILED WITH COMMITTEE

PASSAGE RECOMMENDED BY
COMMITTEE ON
FINANCE, DIVERSITY, EQUITY
and INCLUSION

FILED WITH COMMITTEE
