

City of Cleveland: **Closing the Digital Divide**

Discussion with City Council

Project Overview | May 2023



CITY OF CLEVELAND
Mayor Justin M. Bibb

Broadband Legislation **History**

TIMELINE

- Q3 2021** | Cleveland City Council passed initial broadband legislation
- Q1 2022** | New administration took office
- Q2 2022** | RFP drafted
- Q3 2022** | RFP released; responses received; responses evaluated
- Q4 2022** | Short-list finalized; finalists interviewed; negotiations began
- Q1 2023** | Negotiations finalized; legislation drafted
- Q2 2023** | Final legislation introduced

Two Proposals

DigitalC

\$18/mo
100/100 mbps

Comprehensive training,
education, and adoption
program

Available to every
Cleveland household

SiFi Networks

Universal fiber optic
infrastructure

\$400+ million private
investment

Available to every
Cleveland household

DigitalC's **Digital Adoption** Model

Ambassadors

Grassroots door-to-door outreach to help residents sign up and make additional referrals as needed

Navigators

Individual & group coaching sessions, digital literacy training events, and connect residents to other assistance programs and resources

Consortium

Two dozen community partners that will host on-site navigators, identify referrals, and hold additional seminars

Community **Partners**

- Ashbury Senior Community Computer Center (ASC3)
- AustinGIS
- Benjamin Rose Institute/ESOP
- Case Western Reserve University
- Cleveland Clinic
- Cleveland Housing Network
- Cleveland Metropolitan School District
- Cleveland Neighborhood Progress
- Cleveland Public Library
- Cleveland State University
- Crown Castle
- Cuyahoga Metropolitan Housing Authority
- Cuyahoga Valley Career Center
- GPD Group
- IoT Collaborative
- MAC Installations
- MCPc
- MetroHealth System
- Nokia
- RET3
- Siklu
- Towards Employment
- United Way Greater Cleveland
- Urban League of Cleveland
- Winncom Technologies
- Youth Opportunity Unlimited

Implementation **Timeline**

Service Plan Deployment

18 months:

- all 170,000+ households in Cleveland

Adoption Training & Outreach

Per year:

- 12,500 residents reached through outreach activities, and at least 50,000 residents overall

Results

42 months:

- 23,500 new internet-using households (about 50,000 people)