

Ordinance No. 1118-2021

**By Council Members Kazy and Kelley
(by departmental request)**

AN EMERGENCY ORDINANCE

Authorizing the Director of Public Utilities to exercise the first option to renew Contract No. PS 2021-184 with Kyndryl, Inc. to provide professional services for hosting and hosting support of the Oracle Customer Care and Billing System.

WHEREAS, under the authority of Ordinance No. 414-17, passed May 8, 2017, the Director of Public Utilities entered into Contract No. PS 2019-125 (“IBM Contract”) with International Business Machines Corporation, for professional services for hosting and hosting support of the Oracle Customer Care and Billing System; and

WHEREAS, under the authority of Assignment and Novation Agreement No. PS 2021-184, the IBM Contract was assigned to Kyndryl, Inc. (“Kyndryl Contract”); and

WHEREAS, the Director of Public Utilities wishes to exercise its first option to renew the Kyndryl Contract to perform professional services for hosting and hosting support of the Oracle Customer Care and Billing System; and

WHEREAS, Ordinance No. 414-17 requires further legislation before exercising the first option to renew on this contract; and

WHEREAS, this ordinance constitutes an emergency measure providing for the usual daily operation of a municipal department; now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF CLEVELAND:

Section 1. That the Director of Public Utilities is authorized to exercise the first option to renew the Kyndryl Contract for professional services for hosting and hosting support of the Oracle Customer Care and Billing System, at a cost not to exceed \$650,000. This ordinance constitutes the additional legislative authority required by Ordinance No. 414-17 to exercise this option. (RQS 2002, RL 2021-94)

Section 2. That this ordinance is declared to be an emergency measure and, provided it receives the affirmative vote of two-thirds of all the members elected to Council, it shall take effect and be in force immediately upon its passage and approval by the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

KR:nl
11-22-2021
FOR: Interim Director Keane

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REPORT
after second Reading

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READ FIRST TIME on NOVEMBER 29, 2021

and referred to DIRECTORS of Public Utilities, Finance, Law;
COMMITTEES on Utilities, Finance

REPORTS

CITY CLERK

READ SECOND TIME

CITY CLERK

READ THIRD TIME

PRESIDENT

CITY CLERK

APPROVED

MAYOR

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PASSAGE RECOMMENDED BY
COMMITTEE ON
UTILITIES

FILED WITH COMMITTEE

PASSAGE RECOMMENDED BY
COMMITTEE ON
FINANCE

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